

Full Service Computing Corporation

FULL SERVICE COMPUTING CORPORATION
600 Grant Street Suite 3075
Pittsburgh, Pa 15219

TARIFF NUMBER THREE

COMPETITIVE LOCAL EXCHANGE CARRIER
RESALE AND FACILITIES-BASED TARIFF

THIS TARIFF CONTAINS THE REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO THE FURNISHING OF **COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES** BY FULL SERVICE COMPUTING CORPORATION WITHIN THE COMMONWEALTH OF PENNSYLVANIA.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa P.U.C. No. 1, 3, 5, and 6; Windstream Pennsylvania, Inc. Telephone Pa P.U.C. No. 7; United Telephone Company of Pennsylvania d/b/a Embarq Pa. P.U.C. No. 27; and Consolidated Communications of Pennsylvania Company Pa P.U.C. No. 11.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Issued: December 29, 2009

Effective: January 1, 2010

Filed by: David Schwencke, President
600 Grant Street Pittsburgh, Pa 15219

Full Service Computing Corp. – Competitive Local Exchange - Resale and Facility Based

Check Sheet

The Title Page and Pages 1 through 73 inclusive are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date thereof.

<u>Pages</u>	<u>Revisions</u>	
1	27	(c)
2,3	Original	
4	1	
5 through 10	Original	
11	1	
12	1	
13	Original	
14	1	
15 through 28	Original	
19	4	
20	Original	
21	Original	
22	Original	
23	3	
24	3	
25	2	
26	3	
27	1	
28	1	
29 through 38	Original	
39	2	
40 through 43	Original	
44	2	
45	Original	
46	Original	
47	9	(c)
48	7	
49	10	
50	1	
60	1	
61 through 69	Original	
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71	1	
72	1	
73	Original	

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600 Grant Street Pittsburgh Pa 15219

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Full Service Computing Corporation – Competitive Local Exchange – Resale and Facility Based

APPLICATION OF TARIFF

This tariff contains the regulations and charges applicable to Local Exchange reseller services and facilities based Local Exchange telecommunications services provided by Full Service Computing Corporation to Customers within the Commonwealth of Pennsylvania situated within the areas of these ILECs: (c)

Verizon Pennsylvania Inc.

Verizon North Inc.

United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania

Windstream Pennsylvania

North Pittsburgh Telephone Company

(c)

Issued: December 5, 2006

Effective December 6, 2006

Filed by: David Schwencke, President
600 Grant Street Pittsburgh Pa 15219

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CONCURRING, CONNECTING OR
OTHER PARTICIPATING CARRIERS AND
BILLING AGENTS

1. Concurring Carriers - not applicable
2. Connecting Carriers - Any type of call or Service provided to a Customer under this tariff may be connected by any other underlying Local Exchange carrier that is properly certified by the Pennsylvania Public Utility Commission.
3. Other Participating Carriers - not applicable
4. Billing Agents - Any type Service provided to Customer under this tariff or under any other tariff shall be billed directly to the Customer by the Company. No other billing agents are utilized.

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EXPLANATION OF SYMBOLS
AND ABBREVIATIONS

A. SYMBOLS

(C)------(C) Indicates in the margins of this tariff, the sentences changed by this revision.

(D)------(D) Indicates in the margins of this tariff, rate decreases.

(I)------(I) Indicates in the margins of this tariff, rate increases.

B. ABBREVIATIONS

- No abbreviations used in this version -

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SECTION 1 - DEFINITION OF TERMS

Additional terms are defined in context throughout the tariff pages.

Audio Text - Any pay per call service in which Subscriber is connected to an Entity (usually an information provider) that charges Customer on Customer's phone bill, for calling the entity.

Carrier - Any Commission certified telephone utility

Company - Full Service Computing Corporation T/A/Full Service Network with address 1420 Centre Avenue Pittsburgh, PA 15219

Commission - The Pennsylvania Public Utility Commission

Customer- an individual or an Entity or any combination of individual(s) and Entity(ies).

CLEC - Local exchange Carrier certified by the Commission

ILEC - Incumbent Local Exchange Carrier - The local exchange telephone Carrier originally serving Customer's locality immediate prior to local telephone deregulation.

Entity - partnership, corporation, association or any other legal organization.

Mail - United States Postal Service or any other courier or carrier that regularly engages in the delivery of packages.

Pass Through Charges - Charges which originate from another entity other than Carrier and are added to Customer's invoice.

Residential Service - Service offered for use by individuals from their home.

Business Service - Service offered to individuals or entities for use in a trade or business

Service - Any Commission regulated telecommunication service

Suspension - Temporary dis-allowance or blocking of Service

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Subscriber - Customer or any other user of Service

Termination - Permanent discontinuance of Service

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SECTION 2 - RULES AND REGULATIONS

A. Service Offered

(a) Basic Service Offering: The Company may offer all (at Company's discretion) the types of Service that Carriers offer to the general public. In addition, Company may offer other services such as cellular service & internet service. Services are generally available on a full time basis, 24 hours a day, seven days a week.

(b) Custom or Enhanced Service Offering: Company may offer and provide all (at Company's discretion) the types of enhanced Service or other services that the Carriers offer to the general public.

(c) Other Service: Service may be provided out of this tariff, other Company tariffs, or other Carriers' tariffs and shall be invoiced by Company. For a specific tariff reference on any invoiced Service, Customer may contact Company.

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B. Service Availability

(a) The Company offers Service to all those who desire to purchase Service from the Company consistent with the provisions of this tariff. Customers interested in the Company's Services shall file a Service application with the Company which fully identifies the Customer and identifies the Services requested. Such application may be provided to the Company either verbally or in writing. If the application is provided verbally the following conditions apply:

1. The Company will ask for information to confirm the identity of the Customer in the form of Social Security Number, and/or Driver's License Number, and/or Previous Address, etc., and;
2. The Company shall verify one or more of the above items for accuracy by matching Customer supplied information with a Consumer Reporting Agency's records or other agency which keeps similar records.
3. The Company may for verification purposes, at its option, tape record all or part of the verbal application when provided over the telephone.

In such instances where the Customer-supplied verbal identity information does not match the consumer reports records or other agencies' records, the Company will require positive identification and a written application before Service is considered.

(b) Service is offered subject to the Company's ability to technically provide the Service requested and subject to the availability of the necessary facilities, equipment, and personnel.

(c) The Company reserves the right to examine the credit record of all Service applicants and require a Service deposit when Company in its sole discretion determines security necessary to assure future payment.

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C. Nonrecurring Charges

All one time or other non-recurring Service charges incurred in any one month are due and payable by the due date on the invoice. In the event the Company is delayed in mailing an invoice to Customer, the Company will extend the due date for that invoice a minimum amount of time such that in no circumstance will a Customer be expected to pay any sooner than fifteen days from the date the invoice was deposited in the mail to Customer.

D. Recurring Charges Also referred throughout as "Monthly Charges"

The Company may charge Customer certain monthly charges for Services. Recurring charges are billed one month in advance. When a Service is established, the first month charge for started Service is a pro rata share of the recurring charge plus the recurring charge. Recurring charges are due and payable by the due date on the invoice with the same delay in mailing provision in C. above.

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E. Customer Payment for Services

(a) Customer responsible for paying charges may be an individual or entity. In the case of an individual requesting telecommunications Service from Company, the Customer in his/her individual capacity is initially responsible for all charges on the account. In the case of an entity, the entity itself is initially responsible for all charges on the account provided the Company may, in this case, require an individual to be co-responsible in his/her individual capacity for the telecommunications charges that the entity incurs.

(b) In the case where:

1. Amounts are uncollectible from the Customer who initially requested telecommunications Service, and

2. There are other individuals or entities who have been identified as using the telecommunications Services provided by Company, then

Company may hold those other individuals/entities responsible for the charges for Services that they utilized. (Example: an individual requests Service at his residence and housemate utilizes Company's Service. Individual who requested Service fails to pay, housemate may be held accountable to Company for his own usage of Company provided Service.) In no case would an employee or agent of an individual/entity acting in the course of employment for that individual/entity be responsible to Company for the charges billed to the individual/entity that initially requested Service unless said employee or agent agreed to be co - responsible pursuant to Section E.(a) above.

(d) Customer or user will be billed and is responsible for payment of applicable local, state and federal taxes assessed, as well as Pass Through Charges and charges for Service from other Carriers' tariffs.

(e) Customer will be liable for thirty dollar (\$30.00) charge for each payment [i] dishonored or returned from the bank for any reason.

(f) Customers shall be liable to the Company for all costs of suit & collection including applicable attorney fees and reasonable damages not less than one hundred dollars for each hearing that Company must attend in the pursuit of Company's collection efforts against Customer for delinquent amounts under this tariff.

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F. Billing Disputes

(a) Billing disputes shall be processed by the Company or its billing agent(s) consistent with Commission regulations at 52 Pa. Code Chapter 64.

(b) Any disputes must be sent in writing to Company's office where the payment is due and must be received on or before the date the payment is due.

(c) Customers unsatisfied with the Company's handling of a dispute may contact the Commission's Bureau of Consumer Services.

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G. Cancellation or Termination of Service

(a) Customer Cancellation. Customer may cancel Service voluntarily. To cancel, Customer must give five (5) days verbal or written notice of cancellation of Service to Company. If Customer gives Company five (5) days notice of cancellation, Company will discontinue Service and billing as early as the fifth (5th) day after Company received cancellation notice and Company will not incur any liability due to loss of Service to Customer.

In the event Customer fails to give Company five (5) days notice of cancellation of Service and arranges for new Service through another carrier, charges from this Company will continue to accrue and Customer will remain liable for paying said charges. Company is not liable for acts or omissions of other carriers. Company does not warrant the merchantability or fitness of any other carrier or carrier's ability to properly establish replacement Service for Customer. If Customer cancels Service with Company and Customer's intended new carrier has not made proper arrangements for establishing Service, then Customer may experience an outage of Service and Company's responsibility for Service ends on the fifth (5th) day after notice of cancellation. In this case, Company is without liability for damages due to loss of Service to Customer.

(b) The Company may Suspend Service to Customer or subscriber for nonpayment of undisputed charges or other violation of this tariff or provision of law upon seven (7) days notice to the Customer without incurring any liability for damages due to loss of Service to the subscriber.

(c) The Company may Terminate Service to Customer or subscriber for nonpayment of undisputed charges or other violation of this tariff or provision of law upon ten (10) days notice to the Customer without incurring any liability for damages due to loss of Service to the subscriber.

(d) In the event the Company Terminates Service due to nonpayment as discussed in section G.(b) or G.(c) above or in the event Customer cancels Service prior to the successful completion of a term or volume commitment, the Company may, at its option, disallow any discounts that were promised to the Customer and rebill Customer for Services furnished at Company's regular rates for Services or the ILEC's rates for Services whichever is greater.

(e) Service is furnished subject to the condition that it will not be used for an unlawful purpose. Company may Terminate Service without advance notice and without liability to Customer or subscriber if any law enforcement agency, acting within its jurisdiction, advises that such Service is being used or will be used in violation of law, or if the Company receives other evidence that such Service is being or will be so used.

(f) The Company may Terminate Service without advance notice and without liability to Customer or subscriber for any Service which is used in such a manner as to interfere with the Service of others, that is used for any purpose other than a means of communication, or that is used in a harmful, threatening, or harassing manner.

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H Liability and Interconnections

(a) The Company is not liable for any act or omission of any other entity or Carrier furnishing a portion of the Service or any acts or omissions of the Customer or other Carrier.

(b) Service furnished by the Company may be interconnected with the services or facilities of other Carriers or private systems. However, Service furnished is not a joint undertaking with other parties.

(c) In the event that interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing Service not caused by negligence of the subscriber or Customer, the liability of the Company for damages arising therefrom shall not exceed an amount equivalent to the proportionate charge to the Customer for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. No other liability shall in any case attach to the Company.

(d) The Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, telephone directories, nor for the result of publication of such errors in the directory, nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in telephone directories. Claims for damages on account of interruptions to Service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the Customer's Service which is impaired, but not to exceed one-half the local Service charges for the Service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

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(e) When main telephone Service is interrupted for a period of at least 24 hours, the Company, after due notice by the Customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. 1/30 of the tariff monthly rate of all Services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the Customer of the Company conditioned that the out-of-Service extends beyond a minimum period of 24 hours.

2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-Service period exceed the total charges in a billing period for the Service and facilities furnished by the company rendered inoperative to the extent of being useless.

2. When Service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all Services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a Carrier to a Customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where Service is interrupted by the negligence or wilful act of the Customer to Service or where the company pursuant to the terms of the contract or tariff for Service Suspends or Terminates Service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

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I. Rate Regulation

(a) All types of Service subject to regulation by the Commission will be billed to Customer according to tariffs, less a negotiated discount for Customer maintaining current account in good standing with Company. Said discount rate for good standing Customer is flexibly negotiated with each Customer at the Company's discretion.

(b) In the event Company Terminates Service to Customer under applicable conditions in this tariff, Company may elect to void any discounts for prompt payment or account in good standing and bill the Customer at the full tariffed rates or at the ILEC's Rates and Charges in effect whichever may be greater for those Services rendered and billed that remain delinquent and unpaid.

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J. Security Deposits

A deposit, in accordance with Commission regulations at 52 PA Code, Chapter 64 may be required as security for future bills. Deposits along with any applicable interest will be returned in accordance with Commission regulations at 52 PA Code, Chapter 64. The fact that an applicant, subscriber, or Customer pays a deposit in no way relieves the applicant or subscriber from complying with the Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for suspension or termination of Service due to non-payment. Security Deposits, when required, will be equal to not more than two months estimated usage as computed by the Company and will in all respects be consistent with Commission regulations at 52 Pa. Code SS64.31 - 64.41.

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K. Pennsylvania Telecommunications Relay Service

1. General

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text telephone and individuals with normal hearing and speech provided in the AT&T Communications of Pennsylvania, Inc. Tariff PA P.U.C. 13.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission. The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

Per residence access line, per month	\$	<u>.08</u>	[i]
Per business line, per month	\$	<u>.09</u>	[d]

Centrex lines will be charged on an equivalency basis as determined by the Commission.

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All IntraLata toll calls placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA P.U.C. No. 10. This Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

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L. Caller ID Blocking

Customer may block his number and name from being displayed on a dialed party's caller ID Service. Customer may issue this block on a per-call basis by dialing a special code prior to the placing of a call or may order this Service from the Company on a per line basis. Per-call blocking and per-line blocking are available to all Customers and are free of any monthly or usage charges. However, the addition or removal of per-line blocking is available only through a Service Order with the Company. A Customer who has chosen per-line blocking may deactivate the blocking Service on a per-call basis by dialing a special code prior to placing each call. Per-call blocking and unblocking are available on an unlimited basis.

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M. Enhanced 911 Service

(a) General. Enhanced 911 Service is a telephone exchange communication Service whereby a Public Safety Answering Point ("PSAP"), serving the Customer's local area, may receive and answer telephone calls placed by a Customer or subscriber dialing the number 911. This E911 Service is offered in three components: Originating E911, Transport E911, and E911 Record Storage. The combination of these three components is collectively called E911.

The following terms and conditions apply to E911 Service:

1. All 911 calls from Company must be accepted by the 911 PSAP.
2. The PSAP operator is responsible for the dispatch of police, fire, ambulance or other emergency personnel summoned by the party seeking assistance.
3. E911 Service information consisting of the name, address, and telephone numbers of telephone subscribers whose listings are not published is confidential and the PSAP shall use this information only for the purpose of responding to 911 Service calls.
4. Any party residing in the PSAP's serving area forfeits the privacy afforded by non-listed and non-published Service to the extent that the Customer's name, telephone number, and address may be furnished to the PSAP.
5. The Company shall not be liable for any loss or damages arising from errors, interruptions, defects, failures or malfunctions of E911 Service. The Company's liability and obligation to furnish E911 Service are limited as set forth in this Tariff and the Public Safety Emergency Telephone Act of the Commonwealth of Pennsylvania.

(b) Originating E911. The Company endeavors to make an Originating E911 Service available to all Customers; whereby a Customer may dial 911 and Company will forward the call to a PSAP under the terms and conditions of this Tariff. This Originating E911 Service is subject to the limitations of liability contained in this section and is subject to the availability of a PSAP in Customer's area and the technical ability of Customer's PSAP to receive and answer a 911 call.

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(c) Transport E911. The Company offers a Transport E911 Service whereby Company will transport a Customer's E911 call to the PSAP by interconnecting the call to Customer's PSAP-designated interconnection point and providing the PSAP with the calling party's telephone number.

(d) The Company will provide E911 Record Storage to the extent it will enter Customer's information or will forward the Customer's information to the database designated by the PSAP. Customer "information" in this paragraph means: Customer name, address, and telephone number.

(e) Rates.

1. Originating E911 Service: No Charge.
2. Transport E911 Service: Available to all PSAPs. No establishment charges or monthly charges. However, access charges apply. Access Service may be provided through Company (see Company's Pa P.U.C. No. 4 Tariff) or through another Carrier or both.
3. E911 Record Management. Available to all PSAPs. No establishment charges or monthly charges. There is a \$1.00 one-time charge to the PSAP for each addition, change, or deletion of a Customer record performed or sent to the PSAP designated database.

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N. Lifeline Service

(c)

(a) Lifeline Service is a Residential offering for low-income customers who qualify for this Service in accordance with the following Regulations. Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

(b) Lifeline Service is available to qualified residence Customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to one per qualified Customer or household. A potential Lifeline Customer who has an outstanding final bill for telephone Service which is less than four (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.

(c) Residence Lifeline Service consists of the following tariffed standard features and optional Customer elected Services at the applicable rates, charges and regulations for each feature and Service provided:

1. One-Party Residential Unlimited Service and Local Measured Service, if available.
2. Directory Listing (standard only).
3. Non-Published or Non-Listed Telephone Number Service.
4. Access to Directory Assistance Service.
5. Touch Tone Calling Service.
6. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial access to 976/556/900 and any other type of Audiotex Service.
7. Access to Operator Services.
8. Voluntary Toll Restriction Option.
9. Link Up America (if eligible).
10. Access to Tollfree Services.
11. Access to Call Trace.
12. Access to Originating E911 (9-1-1 dialing).
13. Access to the Pennsylvania Telecommunications Relay Service.
14. Caller ID Per-call and Per-line Blocking
15. One optional vertical service. A second may be added if the first is necessary to make voice mail function.

(c)

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(d) An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW), federal public housing, programs or be able to provide proof of income which is at or below 150% of US Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Applicants who wish to be certified for Lifeline Service via the low income option will need to provide the following proof of eligibility: 1) currently filed State Income Tax Form; 2) currently filed Federal Income Tax Form, or 3) other equivalent documentation as prescribed by Company. Recertification of Lifeline Service participants will be conducted biennially by Company.

(e) Pennsylvania Department of Public Welfare Lifeline Service Programs:
Temporary Assistance for Needy Families (TANF), 2. General Assistance (GA) 3. Supplemental Security Income (SSI), 4. Medicaid 5. Food Stamps 6. Low Income Energy Assistance program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or nonparticipation). Participation by DPW is subject to execution of an agreement with DPW and Company.

(f) Lifeline Service will be provided to a Customer only so long as such Customer continues to meet the participation and certification guidelines above. At the time of initial establishment of Lifeline Service, the Customer agrees to have his or her eligibility recertified as determined by Company. When the Company is notified by the Customer or determines through recertification that the Lifeline Service Customer is no longer a participant in the DPW programs above or otherwise low-income eligible, the Customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated Customer notification period (10 working days from the date of the notification), the Customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing Services or options retained). If the Customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line Service at existing tariff rates (no connection charges will apply to existing Services or options retained). Upon contacting the Company, the Customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

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Customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service. (c)

(g) A Lifeline Service Customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.

(h) Only Services listed above will be provided to Lifeline Customers. All other premium Services offered by the Company will not be available.

(i) Lifeline Service Customers are required to apply for the Link Up America benefit when applicable.

(j) Customer requested temporary suspension of Lifeline Service is not permitted.

(k) Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

(l) The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.

(m) Lifeline Customers are subject to all Residence Service regulations in this and other tariffs of Company.

(n) Residence Lifeline Service cannot be resold by the Lifeline Customer or the Lifeline Customer's agent(s).

(o) Resale of Lifeline Services are subject to wholesale rate obligations under Section 251 (c)(4) of the Telecommunications Act of 1996.

(p) All outstanding charges, account balances and Service restrictions apply to existing Customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full. (c)

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(q) Any Lifeline Customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Toll Restoral Charge applies to Lifeline Customers who are Suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline Customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline Customer on permanent toll restriction.

(r) Toll-Blocking and Toll-Control Services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(s) The discounts for Lifeline Service ar as follows:

1. Applicable Residence Dial Tone monthly rate minus \$1.75
2. Lifeline Service Customers will be charged the applicable Subscriber Line Charge monthly rate and wil be givren credit for the same amount as rescribed by the Federal Communications Commission at Docket Nos 00-256, 96-45, 98-77, and 00-193.

The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

(t) Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

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O. Link up America

Link Up America is a program designed to promote universal Service by providing a discount on Service connection charges for qualified low-income Customers. Link Up America is available to residence Customers who meet the following eligibility criteria:

1. Applicant must not be a dependant for federal income tax purposes, unless he or she is 60 years of age or older.

2. Applicant must be a current participant in one of the following programs: federal public housing, PA Dept of Public Welfare Programs, and be able to prove income below 150% of annual US Census Bureau Poverty Level Guidelines for all states except Alaska and Hawaii and DC. Recertification of participants may be conducted biennially yp Company. (c)

PA Dept of Public Welfare Link Up America Service Programs

- Temporary Assistance for Needy Families
- Medicaid
- Food Stamps
- General Assistance
- Low Income Home Energy Assistance Program
- Supplemental Security Income

3. Applicants who do not participate in any of the above programs may be eligible under the Pennsylvania Telephone Association low income guidelines which are based on Pennsylvania state taxable income. (c)

4. The applicant must self-certify the requirement set out in number 1. above and the Pennsylvania Department of Welfare ("DPW") must certify number 2. above. Participation by DPW is subject to execution of an agreement signed by the Company and DPW. The requirement in number 3. above must be certified by the Pennsylvania Department of Revenue ("DOR.") Participation by DOR is subject to execution of an agreement signed by the Company and DOR.

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5. The Link Up America discount is applicable to one residential dial tone line when it applies to the installation or relocation of main Service at a Customer's principal residence. (C)
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6. Link Up America applicants are not exempt from Company deposit requirements.

7. Service will not be established at discounted rates prior to receipt of certification. Service will be established at regular connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link Up America discount.

8. The Link Up America does not apply to applicants who are full time students living in university or college controlled housing.

9. The Link Up America Program provides for a 50% discount on the Line Connection Charge associated with the connection of a new residence exchange access dial tone line as specified in Company tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments.

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P. (reserved for future use)

Q. Telephone Numbers

The Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

R. Telephone Directories

Telephone directories issued by the Company or another Carrier to Customers and subscribers without charge are the property of the Company and shall be surrendered to the Company upon termination of Service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Company may be used in connection with any directory furnished by it.

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S. TOLL MESSAGE RATES

Rates, rules and regulations governing toll or long distance messages are contained in the toll tariffs of Carriers lawfully operating within the Commonwealth of Pennsylvania.

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T. IDENTIFICATION OF PUBLIC ANNOUNCEMENTS

For the purposes of identification, subscribers to telephone Service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the Service and the address at which the Service is provided. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For subscribers not complying with the foregoing the announcing device will be subject to disconnection from the telephone lines.

The Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over Company facilities, when the announcing device is provided by either the Company or the subscriber.

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U. Company's Facility Based Services

1. General

(a) Service is available anywhere in the Commonwealth of Pennsylvania. However, Company's Facility Based Exchange Service (hereinafter "Switch Service") is available only at designated point(s) of presence or "POP." Each POP has an industry designated location code as shown. Customers applying for Switch Service must also purchase or arrange for access and/or transport to a Company POP location shown in Section (U.)(2.) Customer access or transport to these POPs may (if necessary) be ordered through another Company tariff or another Carrier's tariff.

(b) Switch Service has four components, further explained in section U.

- i. Dial Tone
- ii. Local Calling
- iii. Custom Calling
- iv. Miscellaneous

In addition to access to a Company POP, Dial Tone must be purchased for Local Calling, Custom Calling, or Miscellaneous items to operate.

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2. Service Areas & POP Locations

Company POP Locations

1420 Centre Avenue
Pittsburgh, Pa 15219

Industry Assigned
Company POP Codes

PITBPAYT

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3. Switch Service Component Product Descriptions

(a) Dial Tone

i. Dial Tone Service

Includes local exchange service with network access, central office equipment with push button dialing capability, inside plant distribution wire, cable drop wire to inside point of Demarcation at POP, and necessary switch software to maintain and operate subscriber Service features.

The monthly rates shown in this tariff do not include any terminal equipment telephones, ringers, couplers, or inside wiring.

ii. Dial Tone Connection Charge

The Dial Tone Connection Charge is a non-recurring, one-time charge for activating Dial Tone Service and arranging a voice grade service appearance at the Company's POP. This charge covers the service order costs in addition to the labor costs associated with activating Dial Tone Service. This charge includes, but is not limited to, making or changing connections in the central office or in distribution facilities, necessary cross connections and line transfers, and switch programming.

The Dial Tone Connection Charge applies for each line connected or changed (i.e. from residential to business, etc.)

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(b) Local Calling. Customer with Switch Service must select one of the following local calling plans which provides dial access to other Carrier's exchanges in the Local Calling Areas and Extended Local Calling Areas as defined in section U. 4. Each answered call in this section is timed by rounding up to the next full minute increment unless otherwise specified in this section.

Local Calling Plans available for Residential Dial Tone Customers only

- i. Measured. Customer pays for each call to Local and Extended Local areas.
- ii. Low Usage. Customer has a \$4.00 per month allowance for calls to Local Area and an allowance of \$0.00 for calls to Extended Local Area. All calls above allowances are chargeable.
- iii. Flat Unlimited Local. Customer may call Local Area with unlimited frequency and duration. Calls to Extended Area are chargeable.
- iv. Flat Metropolitan. Customer may call Local Area and Extended Local Area with unlimited frequency and duration.

Local Calling Plans available for Business Dial Tone Customers only

- i. Measured. Customer pays for each call to Local and Extended Local areas.
- ii. Value Pack. Customer has a \$24.00 per month allowance for calls to Local Area and an allowance of \$0.00 for calls to Extended Local Area. All calls above allowances are chargeable.
- iii. Telemarketing. Customer has no allowance for Local Area or Extended Local area calls. All calls to Local or Extended Local Areas are rates at \$.03 per minute and are timed by rounding the duration of the call off to the nearest second.

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(c) Custom Calling. The following Custom Calling Services are available:

CALL WAITING - With this service, a subscriber using the phone will be alerted to another incoming call via a tone, and will be able to switch between the two calls. The tone is repeated in approximately ten seconds if the call is not taken right away. The second party calling hears only the normal ringing tone. A deactivation feature allows Call Waiting subscribers to deactivate Call Waiting by dialing a special code. The Call Waiting will automatically be reactivated when the call or call attempt is Terminated. There is no additional charge for the deactivation feature.

CALL FORWARDING - This service allows the programming of a phone to automatically switch incoming calls to another number. Toll rates apply if forwarded calls are programmed outside the local calling area.

THREE-WAY CALLING - With this service, a three-way conversation can be arranged by simply dialing the numbers. In addition, Three Way Calling may be used by a Customer who has Call Waiting to deactivate Call Waiting during a call.

REMOTE CALL FORWARDING - This service allows subscribers to rent a directory telephone number in a remote location. Calls placed to the Remote Call Forwarding number are automatically forwarded via the public switched network to the subscriber's principal number. If Remote Call Forwarding calls are forwarded to a number outside the local calling area, toll rates apply to the forwarded portion of the call and are billed to the Remote Call Forwarding Customer. Rates and regulations specified in other sections or this tariff apply to Remote Call Forwarding service.

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CALL FORWARDING BUSY LINE - This service forwards incoming calls to a predesignated directory number when the called line is busy.

CALL FORWARD DON'T ANSWER - This service forwards all incoming calls to a predesignated directory number if the called number is not answered after a Company specified number of rings.

DO NOT DISTURB -This service allows subscribers to make their telephone lines appear busy to all incoming calls. The service is activated by dialing an access code, either when the line is idle or during the call. A deactivation code is dialed to return the line to idle status. Outgoing calls can still be placed while Make Set Busy is activated.

REPEAT DIAL - Customers may redial the last dialed directory number, by entering an activation code. If the called number is busy, Repeat Call will keep dialing the number for thirty minutes and signal Customer with a special ring if the called number becomes available. Calls made with this service are subject to local or toll charges as appropriate.

RETURN CALL - Customers have the convenience of recalling the last incoming call without having to know the directory number of that call. Return Call is activated by means of dialing a code. If the called number is busy, Return Call will keep dialing that number for thirty minutes and signal Customer with a special ring if the called number becomes available. Calls made with this service are subject to the usual local or toll charges as appropriate.

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CALL TRACE - Customers may initiate an automatic trace of the last call received. After receiving a call which is to be traced, the Customer dials a code and the traced number is automatically sent to the Company. The subscriber will not receive the telephone number of the party who called. The information will be held by the Company for release to the appropriate law enforcement personnel.

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CALLER ID SERVICE

Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the Customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and Terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID is available to Customers by monthly subscription only, which provides unlimited use of this service. The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-list and nonpublished telephone numbers. The telephone numbers that will not be displayed to the Caller ID subscriber re: (1) calls from Customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from Customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable. In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from Customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call rejection announcement will not be rates as completed calls. Caller ID Service, Caller ID Deluxe Service, Per-Call Blocking and Per-Line Blocking can be used by Customers with push button or dial pulse (rotary) telephones.

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CALLER ID DELUXE SERVICE

Caller ID Deluxe Service is an enhancement of the optional feature Caller ID Service. Caller ID Deluxe allows a subscriber to see the telephone number and name of an incoming call displayed on the Customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Caller ID Deluxe Works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID Deluxe is available to Customers by monthly subscription only, which provides unlimited use of the service. As facilities permit, Caller ID Deluxe Service will be provided. The telephone numbers and names that will be displayed on a Caller ID Deluxe subscriber's display unit include listed, non-list and nonpublished telephone number. The telephone numbers and names that will not be displayed to the Caller ID Deluxe subscriber are: (1) calls from Customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from Customers located in central offices not a part of the SS7 Signaling System, and (3) calls placed through an operator. When these types of calls are received by a Caller ID Deluxe subscriber their display unit will notify them that the calling telephone number and name is unavailable. In addition to the ability to see the telephone number and name of incoming calls, Caller ID Deluxe Service provides a subscriber with the ability to reject calls from Customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID Deluxe subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID Deluxe subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID Deluxe subscribers telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call rejection announcement will not be rates as completed calls.

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(d) MISCELLANEOUS NON-RECURRING CHARGES. Non-recurring charges apply to the following:

Restoral of Service Charge- This charge applies for restoring service to a Customer following suspension of service for non-payment or other authorized cause. This charge is in addition to any past due amounts for service previously furnished or any deposit which may be required.

Telephone Number Change Charge- Customers requesting a change of their Dial Tone Line telephone number will incur a Telephone Number Change Charge (except when a Line Connection Charge is applied). This charge applies for each telephone line number changed.

Record Service Change Charge- This charge covers work associated with a change of Company records, at the Customer's request, for:

- a transfer of billing name, which occurs when one party contracts for the service which had previously been contracted for by another party.

- a change in or addition to the present directory listing.

- a subscriber's telephone number being excluded fro the directory and directory assistance records, or a change from a "non-published" basis to a regular listed basis.

- a change in billing records requested by the Customer (except for a correction in name or billing address for residential service due to death, marriage, divorce, or legal action when there is no connection, disconnection, move or change in service) when none of the other non-recurring charges apply.

Preferred Telephone Number service - Allows a Customer to request a particular telephone number which may have a special meaning or value to the Customer, subject to the availability of facilities and the requirements or the serving local exchange Central Office as defined by the Company.

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Issued: February 1, 2002

Effective: February 2, 2002

Filed by David E Schwencke, President
600 Grant Street Pittsburgh Pa

Full Service Computing Corporation

DIRECTORY LISTINGS

All Customers are entitled to one listing in the official alphabetical directory published by the Company or ILEC. A monthly charge applies to all additional listings while the directory containing such listing is in effect. The charge will be terminated upon disconnection of the listed telephone number or if the Company is notified of the death of the listed party.

Acceptable listings are limited to the real names of individuals for Residential Dial Tone Service, and partnerships, associations, or corporations and/or the names under which such individuals, partnerships or corporations actually conduct their business for Business Dial Tone Service.

Customers requesting an additional directory listing or a change in their present directory listing will incur a non-recurring Record Service Charge as specified in section 3 of this tariff.

NON-PUBLISHED NUMBERS

A telephone number is "non-published" when it is omitted from the directory and also from the information lists or the Company.

This charge does not apply if the subscriber has another telephone line at the same location that is listed in the directory and the same person is listed as the responsible party for each bill.

Customers requesting that their telephone number be excluded from the directory and directory assistance records, or changed from a "non-published" basis to a regular listed basis, will incur a non-recurring Record Service Charge as specified in this Tariff.

DIRECTORY ASSISTANCE SERVICE

Directory Assistance Service is furnished upon Customer request for assistance in determining telephone numbers within the same LATA as the POP for Switched Service. Customer reaches a Directory Assistance call center by dialing an access code. Two direct dialed Directory Assistance calls per month without charge are permitted for each residence line. Charges for Directory Assistance are not applicable to the following type of calls to Directory Assistance: Calls from hospitals or nursing homes and calls from residence

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telephones where a member of the Customer's household has been certified by a physician as unable to use a directory as a result of a handicap. A maximum of two requests per call to Directory Assistance are permitted.

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3. RATES

(a) Generic Pricing

Dial Tone

Residential Dial Tone Service	\$8.53/month (i)
Business Dial Tone Service	\$17.73/month
Residential Dial Tone Install	\$40.00/line
Business Dial Tone Install	\$75.00/line

Local Calling Charge-Per-Call Rates

Calls to Local Calling Area	\$0.0815/call (i)
Calls to Extended Calling Area	\$0.07/call - plus \$0.05/minute

Residential Local Calling Plan Monthly Fees

Measured Usage	\$0.00/month
Low Usage	\$2.40/month
Flat Unlimited Local	\$8.85/month
Flat Metropolitan	\$26.00/month

Business Local Calling Plan Monthly Fees

Measured Usage	\$0.00/month
Valu Pack	\$18.40/month
Telemarketing	\$12.50/month

Custom Calling Subscriptions

	<u>Recurring</u> <u>Monthly Install</u>	<u>Non-Recurring</u>	
Call Waiting (Residential)	5.40	5.00	(c)
Call Waiting (Business)	7.50	5.00	(i)
Call Forwarding (Residential)	3.50	5.00	(c)
Call Forwarding (Business)	7.50	5.00	(i)
Three Way Calling (Residential)	4.50	5.00	(c)
Three Way Calling (Business)	6.75	5.00	(i)
Remote Call Forwarding	26.00	75.00	
Call Forwarding Busy Line	2.00	5.00	
Call Forwarding Don't Answer	2.00	5.00	
Do Not Disturb	4.00	5.00	
Repeat Dial	3.00	5.00	
Return Call (Residential)	5.00	5.00	(c)
Return Call (Business)	6.50	5.00	(i)
Caller ID	7.60	10.00	
Caller ID Deluxe (Residential)	8.55	10.00	(c)
Caller ID Deluxe (Business)	11.25	10.00	(i)
Anonymous Call Rejection	0.00	0.00	
Call Waiting Tone Block	0.00	0.00	

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3. RATES

(b) 1-Rate Package Pricing for accounts with term commitments*:

	<u>Rates**</u>	[i]
Residential 1-Rate Level 1 includes Dial Tone unlimited voice Local Calling, and these features: Call Waiting Call Forwarding Three Way Calling Caller ID Deluxe Repeat Call Return Call Call Block One Touch Dialing Anonymous Call Rejection Call Waiting Tone Block Local Service Provider Freeze	26.99/month	
Residential 1-Rate Level 2	withdrawn	
Residential 1-Rate Level 3 includes three features from Level 1 plus unlimited voice Metropolitan Calling	39.95/month	
Residential 1-Rate Level 4 includes all items of Levels 1, 2, and 3 plus unlimited voice Regional Calling	49.95/month	
Business 1-Rate includes 3 cent per call local calls Local Service Provider Freeze	19.95/month	

*Term commitments are documented in writing between Company and Customer. A Customer violating a term commitment will be charged for service whether they use it or not.

**All monthly rates are per line. Plans and individual features are subject to Company's technical ability to provide a plan or feature in a given area. Due to technical limitations, not all plans or features are available in all areas. Customer should contact Company for availability. No credit or pro-rate is offered for a Customer in a locality not equipped to offer one or more features. Voice calls are unlimited. Computer and data calls are surcharged at one cent per minute.

***Internet not a regulated item - included in tariff for information purposes only

ISSUED: October 3, 2008

EFFECTIVE: October 4, 2008

David E Schwencke, President
600 Grant St, Pa 15219

Full Service Computing Corporation Competitive Local Exchange Resale and Facility Based

(c) Miscellaneous Charges (apply to Generic priced accounts and 1-Rate accounts)

Restoral of Service	\$26.00/occurrence	
Telephone Number Change Charge	\$26.00/occurrence	
Record Service Change Charge	\$26.00/occurrence	
Preferred Telephone Number Service	\$26.00/occurrence	
Customer Change to unworked service order	\$ 5.00/occurrence	
Change of Responsible Party	\$26.00/occurrence	
Change to another ILEC or CLEC	\$26.00/occurrence	
Non-Published Telephone Number	\$ 3.50/month	[i]
Local Service Provider Freeze	\$ 0.00/month	
Directory Assistance	1.50/call	[i]
Return Call (unless subscription purchased)	.75/call	
Call Trace	3.00/call	
Application and Credit Examination	\$9.95/account	
Security Deposit Conversion	\$10.00/deposit converted	
Voice Mail (for informational purposes only. Not Regulated)	\$7.00/box/month	

(d) Miscellaneous Charges (apply to 1-Rate accounts)

Conversion to or from a 1-Rate Plan	\$19.95
Change between 1-Rate Plan levels	\$19.95

(e) Other

Customers will be charged the applicable Subscriber Line Charge (“SLC”) also known as the Federal Line Cost Charge generally at the same rate as the Incumbant Telephone Company charges its customers.

Full Service Computing Corporation

4. Local Calling Map for each POP

(a) For Customer direct dialed Switch Service calls from POP:

PITBPAYT (which has a registered exchange of 412-745) local calls are defined as those to Pittsburgh Central Office districts: 1,2,3,4,5,6,7, and 8 which are further illustrated in the exchange area maps in section Z. of this tariff

Local Calling Area Exchanges:

412021 412201 412205 412207 412208 412209 412215 412216 412225 412227 412228
 412231 412232 412234 412235 412236 412237 412238 412241 412242 412243 412244
 412247 412252 412253 412254 412255 412256 412258 412260 412261 412263 412268
 412271 412273 412280 412281 412282 412287 412288 412291 412293 412297 412298
 412302 412303 412304 412306 412310 412312 412313 412316 412320 412321 412322
 412323 412325 412327 412330 412331 412333 412336 412338 412341 412342 412343
 412344 412345 412350 412351 412352 412355 412359 412361 412362 412363 412365
 412370 412371 412381 412383 412388 412389 412390 412391 412392 412393 412394
 412395 412396 412398 412399 412400 412401 412402 412404 412407 412408 412414
 412415 412417 412418 412420 412421 412422 412427 412431 412432 412433 412434
 412437 412438 412440 412441 412442 412443 412444 412445 412450 412454 412456
 412459 412461 412462 412464 412467 412471 412473 412475 412476 412480 412481
 412485 412488 412491 412496 412497 412501 412502 412503 412510 412512 412519
 412521 412523 412526 412527 412531 412540 412544 412551 412552 412553 412555
 412559 412560 412561 412562 412563 412565 412566 412571 412572 412574 412575
 412576 412577 412578 412579 412580 412594 412596 412600 412602 412605 412608
 412613 412618 412621 412622 412623 412624 412633 412636 412638 412641 412642
 412644 412645 412647 412648 412661 412665 412667 412669 412670 412680 412681
 412682 412683 412685 412687 412688 412689 412690 412692 412697 412698 412705
 412708 412718 412719 412720 412721 412731 412732 412734 412736 412739 412740
 412745 412750 412757 412759 412760 412761 412762 412765 412766 412768 412769
 412770 412771 412777 412778 412780 412781 412782 412784 412786 412799 412801
 412802 412803 412804 412805 412808 412812 412814 412818 412819 412819 412821
 412822 412841 412848 412849 412855 412860 412862 412870 412871 412874 412875
 412877 412880 412881 412881 412882 412882 412884 412884 412885 412885 412886
 412886 412889 412891 412892 412897 412901 412905 412906 412913 412915 412916
 412917 412918 412919 412920
 412921 412922 412923 412928 412931 412936 412937 412939 412949 412951 412952
 412953 412954 412955 412956 412958 412960 412961 412965 412970

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412973 412977 412979 412980 412992 412995 412996 412999 724021 724555 724936

Extended Calling Area Exchanges:

412007 412007 412200 412213 412220 412221 412240 412249 412257 412259 412262
412264 412269 412270 412272 412274 412276 412278 412279 412292 412299 412300
412305 412308 412317 412318 412319 412324 412340 412346 412347 412348 412349
412358 412364 412366 412367 412369 412372 412373 412374 412375 412378 412380
412385 412386 412406 412409 412426 412429 412446 412447 412448 412449 412457
412460 412466 412469 412470 412472 412472 412474 412474 412486 412487 412490
412492 412493 412494 412498 412504 412505 412506 412507 412514 412517 412534
412536 412542 412543 412568 412569 412590 412591 412597 412599 412604 412607
412609 412612 412615 412616 412617 412619 412620 412625 412630 412631 412634
412635 412640 412649 412650 412653 412655 412660 412663 412664 412666 412672
412673 412675 412678 412684 412686 412695 412701 412702 412704 412707 412714
412716 412717 412741 412746 412747 412749 412751 412754 412755 412756 412767
412787 412788 412793 412794 412795 412798 412809 412810 412816 412820 412823
412824 412825 412826 412828 412829 412831 412832 412833 412835 412847 412851
412854 412856 412858 412859 412893 412896 412902 412903 412914 412963 412964
412967 412968 412978 724515 724815 724861 724863 724864 724871

All other Exchanges not included in Local Calling or Extended Calling Area Exchange Lists above are Toll calls governed by Toll tariffs.

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Local Calling Areas by Locality Name:

Pittsburgh Zone 1: Downtown Pittsburgh, Oakland, Squirrel Hill, Northside, Allentown

Pittsburgh Zone 2: Westview, Bellevue

Pittsburgh Zone 3: Sharpsburg, Millvale

Pittsburgh Zone 4: Wilkinsburg, Braddock

Pittsburgh Zone 5: Homestead

Pittsburgh Zone 6: Dormont, Mt. Lebanon, Carrick

Pittsburgh Zone 7: Crafton, McKee's Rocks

Pittsburgh Zone 8: East Liberty

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Extended Local Calling Areas by Locality Name:

Carnegie
Glenshaw
Bridgeville
Sewickley
Coraopolis
Bethel Park
Monroeville
Perrysville
Dorseyville
McKeesport
Fox Chapel
Oakmont
Pleasant Hills
Turtle Creek
Penn Hills
Irwin

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V. PREMISES WIRING WORK

Premises work is defined as work performed on a Customer's premises by a Company employee or representative at the Customer's request and not covered by Tariff charges. Only work performed on the Company side or the rate demarcation point is covered by this Tariff. Rate demarcation point is defined as the point of minimum penetration of the property where the Customer's service is located, as determined by the Company. The rate demarcation point defined by the Company is where network access recurring charges and Company responsibility stop and beyond which Customer responsibility begins.

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W. IntraLATA Toll Presubscription

IntraLATA Presubscription is a procedure whereby a customer designates to the Company the IntraLATA Toll provider (ITP) which the customer wishes to be the carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative IntraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IntraLATA toll provider, only one access code of that carrier may be incorporated into the switching system or the Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service from the homing tandem or from Customer's end office to qualify as an IntraLATA toll provider unless prior arrangements have been made with or by the Company.

Selection of a intraLATA toll provider by an end user is subject to the terms and conditions following:

1. At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified in the following. This option of the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Company's Business Offices.
2. Presubscription Charge Application. Existing end users may exercise an initial free presubscription choice, either by contacting the Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Company.

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End users' choices which constitute exercising the free initial choice are:

a.) Designating an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.

b.) Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Company.

Following an existing end user's initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth herein.

3. New end users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a 'No-PIC' and will have to dial an access code to make intraLATA toll calls.
4. Initial free selections available to new end users are:
 - a) Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX or 101XXXX, or other required codes.
 - b) Choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Company. In addition, new end users that do not select a preferred carrier will be assigned a 'No-PIC'.
 - c) Following a new end user's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a

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nonrecurring charge as set forth herein.

5. If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the Cancelling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is Cancelling its Feature Group D service, request that the end user select a new ITP, and state that the cancelling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Company that this activity has taken place.

Following the ITP's discontinuance of service, the Company will bill the cancelling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

5. An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in the following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Company's corresponding F.C.C. Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and in the Company's corresponding F.C.C. Tariff.

6. Equal Access Recovery Charge. The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

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7. End User Charge Discrepancy. When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:
 - a.) A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.
 - b.) When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
 - c.) If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.
8. Verification of Orders for Telemarketing. Neither the ITP or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slammng practices and procedures.
9. PIC Switchback Option-Business/Residence. PIC Switchback is an option under which no investigation activities are performed by the Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Company, ITPs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter or authorization from the ITP will not be requested or accepted at a later date in the event of dispute of

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the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the F.C.C. requirements for:

- a.) Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- b.) instituting steps to obtain verification of orders submitted to the Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Public Utility Commission concerning unauthorized changes in carrier.

(10) Rates and Charges

- (a.) The charge for a change
in intraLATA Presubscription \$ 5.00 per line
- (b.) The charge for an unauthorized
Business or Residence service
change in intraLATA Toll
Presubscription \$35.65 per line

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X. Other Restrictions

(c)

1. Order Refusal on Delinquent Accounts

The Company is under no obligation to accept, may refuse or reject, or may refuse to process after accepting any of the following requests or orders without incurring liability of any kind to Customer or a third party:

- a.) changes to existing service
- b.) addition of new service(s)
- c.) changes to billing records or other records
- d.) any other order which would incur a non-recurring charge
- e.) any other order which would increase the customer's monthly recurring charges

These types of requests or orders may be refused anytime that a previously un-disputed balance remains past due on any of Customer's accounts with Company. Customer orders which disconnect entire service will not be refused even if an undisputed past due balance exists.

(c)

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Y. (reserved for future use)

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Z. Central Office District and Zone Boundaries

1. PITTSBURGH ZONE 1

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2. PITTSBURGH ZONE 2

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3. PITTSBURGH ZONE 3

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4. PITTSBURGH ZONE 4

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5. PITTSBURGH ZONE 5

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6. PITTSBURGH ZONE 6

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7. PITTSBURGH ZONE 7

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8. PITTSBURGH ZONE 8

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AA. 911 Master Street Address Guide

1. GLOSSARY OF TERMS. The following definitions are provided for use in this section, section "AA. 911 Master Street Address Guide" only.

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the country/municipality, and that houses the Automatic Location Identification(ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Utility Commission and which has or requests access to the country/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements for the MSAG including (but no necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record.

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even(E), odd(O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E 9-1-1 Protocols, Service Provider E

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9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

C. The Telephone Company's liability provisions are stated in Pa. P.U.C. tariffs.

D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularity in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all

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reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting changes does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(s) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

Full Service Computing Corp. – Competitive Local Exchange - Resale and Facility Based

LOCAL EXCHANGE SERVICE AREAS - North Pittsburgh Area

This section applies to Company's Customers situated within North Pittsburgh Telephone Company's serving area. Local calling area includes all of the Exchange in which the customer resides. The following additional Exchanges are included in the Local Service Area.

	<u>Local Calling Includes</u>
COOPERSTOWN	Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Butler(Embarq), and Nixon (Embarq).
CRIDERS CORNERS	Cooperstown, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Perrysville (Verizon) and Zelienople (Verizon).
CURTISVILLE	Cooperstown, Criders Corners, Freeport, Gibsonia, Mars, Saxonburg, Wexford and Tarentum (Verizon).
FREEPORT	Cooperstown, Criders Corners, Curtisville, Gibsonia, Mars, Saxonburg, Wexford and Tarentum (Verizon).
GIBSONIA	Cooperstown, Criders Corners, Curtisville, Freeport, Mars, Saxonburg, Wexford and Glenshaw (Verizon).
MARS	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Saxonburg, Wexford and Perrysville (Verizon).
SAXONBURG	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Wexford and Butler (Embarq)and Tarentum (Verizon).
WEXFORD	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg and Perrysville (Verizon).

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600 Grant Street Pittsburgh Pa 15219