Full Service Network LP

FULL SERVICE NETWORK LP

COMPETITIVE LOCAL EXCHANGE CARRIER RESELLER AND FACILITIES BASED TARIFF

Regulations and Schedule of Charges within the Commonwealth of Pennsylvania
For the service areas noted below

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C; Verizon North Retain Inc. Telephone Pa P.U.C. No. 1, 3, 5, and 6; Windstream Pennsylvania, Inc. Telephone Pa P.U.C. No. 7; United Telephone Company of Pennsylvania d/b/a Embarq Pa. P.U.C. No. 27; and Consolidated Communications of Pennsylvania Company Pa P.U.C. No. 11.

The Company's tariff is in concurrence with all applicable State and federal Laws (including but not limited to, 52 Pa Code, 66 Pa. C.S. and the Telecommunications Act of 1934 as amended) and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are in conflict with the foregoing will be deemed inoperative and superseded.

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LIST OF CHANGES

This filing proposes the following:

7th Revised Page 42
Discontinue Various Packages

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Check Sheet

The Title Page and those shown are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date thereof.

Pages	Revisions	
1	45	[c]
2	45	[c]
3 through 4	Original	
5	1	
6 through 9	Original	
10	1	
11		
12	1	
13 through 14	Original	
14.1	Original	
15	1	
16	Original	
17	2	
18 through 37	Original	
38	1	
39	Original	
40	Original	
41	18	
42	7	[c]
43	14	
44 through 53	Original	
54	1	
54.1	Original	
54.2	Original	
54.3	Original	
55	Original	
56	Original	
57	1	
58 through 61	Original	
62	2	
63	Original	
63.1	Original	
64	Original	
65	Original	
66 through 70	Original	

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APPLICATION OF TARIFF

This tariff contains: The regulations and charges applicable to Local Exchange telecommunications services provided by Full Service Network LP to Customers within the Commonwealth of Pennsylvania situate within the Verizon Pennsylvania Inc. and Verizon North, Inc. service areas.

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS ANDBILLING AGENTS

1. Concurring Carriers - not applicable

2. Connecting Carriers - Any type of call or Service provided to a Customer under this tariff may be connected by any other underlying Local Exchange carrier that is properly certified by the Pennsylvania Public Utility Commission.

3. Other Participating Carriers - not applicable

4. Billing Agents - Any type Service provided to Customer under this tariff or under any other tariff shall be billed to the Customer by the Company

SYMBOLS

These symbols will appear in the right hand margin, when applicable.
(C) - To signify change.
(D) - To signify a decreased rate.
(I) - To signify a rate increase.

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially in each Section. When a new sheet is added between existing sheets with whole numbers, a decimal is added. For example, a new sheet added between sheets 4 and 5 would be 4.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right hand corner of the sheet. These numbers are used to determine the most current sheet version on file. For example, a Fourth revised sheet cancels a Third revised sheet.

C. Paragraph Numbering Sequence - There are various levels of alphanumeric coding. Each level is subservient to its next higher level. The following is an example of the numbering sequence used in this tariff.

2.A.
2.A.1.
2.A.1.(a)
2.A.1.(a)1

D. Check Sheets - When a tariff filing is made with the Commission, an undated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbol used on the check sheet if these are the only changes made to it (i.e., format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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SECTION 1 - DEFINITION OF TERMS
Additional terms are defined in context throughout the tariff pages.

Audio Text - Any pay per call service in which Subscriber is connected to an Entity (usually an information provider) that charges Customer on Customer's phone bill, for calling the entity.

Business Service - Service offered to individuals or entities for use in a trade or business

Carrier - Any Commission certified telephone utility

Company - Full Service Network LP

Commission - The Pennsylvania Public Utility Commission

Customer- an individual or an Entity or any combination of individual(s) and Entity(ies).

CLEC – Competitive Local exchange Carrier certified by the Commission

Entity - partnership, corporation, association or any other legal organization.

ILEC - Incumbent Local Exchange Carrier - The local exchange telephone Carrier originally serving Customer's locality immediate prior to local telephone deregulation.

LATA - Local Access and Transport Area as created by the 1984 AT&T divestiture defining the geographic areas in which a local exchange carrier provides services or connectivity.

Mail - United States Postal Service or any other courier or carrier that regularly engages in the delivery of packages.

Pass Through Charges - Charges which originate from another entity other than Carrier and are added to Customer's invoice.

POTS – Plain Old Telephone Service

Residential Service - Service offered for use by individuals from their home.
Service - Any Commission regulated telecommunication service

Redeem – Customer's act of contacting Company either by telephone or in person and trading value from a pre-paid card or credit card for a period of Pre-paid Service. [c] [c]

Subscriber - Customer or any other user of Service

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SECTION 1 - DEFINITION OF TERMS (Con't)

Suspension - Temporary dis-allowance or blocking of Service

Termination - Permanent discontinuance of Service

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SECTION 2 - RULES AND REGULATIONS

This Section 2 contains: The regulations and charges applicable to Local Exchange telecommunications services provided by Full Service Network LP (other than pre-pay service) to Customers within the Commonwealth of Pennsylvania.

A. Service Offered

1. Basic Service Offering: The Company may offer all the types of Service that Carriers offer to the general public. In addition, Company may offer other services such as cellular service & internet service. Services are generally available on a full time basis, 24 hours a day, seven days a week.

2. Custom or Enhanced Service Offering: Company may offer and provide all the types of enhanced Service or other services that the Carriers offer to the general public.

3. Other Service: Service may be provided out of this tariff or other Company tariffs. For a specific tariff reference on any invoiced Service, Customer may contact Company.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

B. Service Availability

1. The Company offers Service to all those who desire to purchase Service from the Company consistent with the provisions of this tariff. Customers interested in the Company's Services shall file a Service application with the Company which fully identifies the Customer and identifies the Services requested. Such application may be provided to the Company either verbally or in writing. If the application is provided verbally the following conditions apply:

(a) The Company will ask for information to confirm the identity of the Customer in the form of Social Security Number, and/or Driver's License Number, and/or Previous Address, etc., and;

(b) The Company shall verify one or more of the above items for accuracy by matching Customer supplied information with a Consumer Reporting Agency's records or other agency which keeps similar records.

(c) The Company may for verification purposes, at its option, tape record all or part of the verbal application when provided over the telephone.

In such instances where the Customer-supplied verbal identity information does not match the consumer reports records or other agencies' records, the Company will require positive identification and a written application before Service is considered.

2. Service is offered subject to the Company's ability to technically provide the Service requested and subject to the availability of the necessary facilities, equipment, and personnel.

3. The Company reserves the right to examine the credit record of all Service applicants and require a Service deposit when Company determines security necessary to assure future payment.

4. The quality of service will meet or exceed the minimum standards of the Utility Code. Operator services will be available to Customers 24 hours per day 7 days per week.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

C. Nonrecurring Charges

All one time or other non-recurring Service charges incurred in any one month are due and payable by the due date on the invoice which in all cases will be compliant with the Commission's 20 day regulations at 52 Pa. Code ss64.. In the event the Company is delayed in mailing an invoice to Customer, the Company will extend the due date for that invoice a minimum amount of time such that in no circumstance will a Customer be expected to pay any sooner than twenty days from the date the invoice was deposited in the mail to Customer.

D. Recurring Charges Also referred throughout as "Monthly Charges"

The Company may charge Customer certain monthly charges for Services. Recurring charges are billed one month in advance. When a Service is established, the first month charge for started Service is a pro rata share of the recurring charge plus the recurring charge. Recurring charges are due and payable by the due date on the invoice with the same delay in mailing provision in C. above.

Full Service Network LP

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SECTION 2 - RULES AND REGULATIONS (Con't)

E. Customer Payment for Services

1. Customer responsible for paying charges may be an individual or entity. In the case of an individual requesting telecommunications Service from Company, the Customer in his/her individual capacity is initially responsible for all charges on the account. In the case of an entity, the entity itself is initially responsible for all charges on the account provided the Company may, in this case, require an individual to be co-responsible in his/her individual capacity for the telecommunications charges that the entity incurs.

2. Customer or user will be billed and is responsible for payment of applicable local, state and federal taxes assessed, as well as other charges allowed by applicable laws.

3. Customer will be liable for a thirty dollar ($30.00) charge for each payment dishonored or returned from the bank for any reason.

4. Any unpaid balance for Business Services not paid by the due date is subject to a Late Payment Charge in the amount of 1.25% of the unpaid balance. [c]

5. Any unpaid balance for Residential Services not paid within five days after the due date is subject to a Late Payment Charge in the amount of 1.25% of the unpaid balance.

6. For the applicability of any Late Payment Charge, when payments are made through the mail, the date of the postmark is always considered to be the date the payment was actually made. [c]

Full Service Network LP

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SECTION 2 - RULES AND REGULATIONS (Con't)

F. Billing Disputes

1. Billing disputes shall be processed by the Company or its billing agent(s) consistent with Commission regulations at 52 Pa. Code Chapter 64. and all other applicable provisions of 52 Pa Code and other laws.

2. Any disputes must be sent in writing to Company's office where the payment is due and must be received on or before the date the payment is due.

3. Customers unsatisfied with the Company's handling of a dispute may contact the Commission's Bureau of Consumer Services, P.O. Box 3265, Harrisburg, Pa 17105-3265, telephone 1-800-782-1110.

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SECTION 2 - RULES AND REGULATIONS (Con't)

G. Cancellation or Termination of Service

1. Customer Cancellation. Customer may cancel Service voluntarily. To cancel, Customer must give five (5) days verbal or written notice of cancellation of Service to Company. If Customer gives Company five (5) days notice of cancellation, Company will discontinue Service and billing as early as the fifth (5th) day after Company received cancellation notice and Company will not incur any liability due to loss of Service to Customer.

In the event Customer fails to give Company five (5) days notice of cancellation of Service and arranges for new Service through another carrier, charges from this Company will continue to accrue and Customer will remain liable for paying said charges. Company is not liable for acts or omissions of other carriers. Company does not warrant the merchantability or fitness of any other carrier or carrier's ability to properly establish replacement Service for Customer. If Customer cancels Service with Company and Customer's intended new carrier has not made proper arrangements for establishing Service, then Customer may experience an outage of Service and Company's responsibility for Service ends on the fifth (5th) day after notice of cancellation. In this case, Company is without liability for damages due to loss of Service to Customer.

2. The Company may Suspend Service to Customer or subscriber for nonpayment of undisputed charges or other violation of this tariff or provision of law upon seven (7) days notice to the Customer without incurring any liability for damages due to loss of Service to the subscriber.

3. The Company may Terminate Service to Customer or subscriber for nonpayment of undisputed charges or other violation of this tariff or provision of law upon ten (10) days notice to the Customer without incurring any liability for damages due to loss of Service to the subscriber.

4. In the event the Company Terminates Service due to nonpayment as discussed in section G.(b) or G.(c) above or in the event Customer cancels Service prior to the successful completion of a term or volume commitment, the Company may, at its option, disallow any discounts that were promised to the Customer and rebill Customer for Services furnished at Company's regular rates for Services.

5. Service is furnished subject to the condition that it will not be used for an unlawful purpose. Company may Terminate Service without advance notice and without liability to Customer or subscriber if any law enforcement agency, acting within its jurisdiction, advises that such Service is being used or will be used in violation of law, or if the Company receives other evidence that such Service is being or will be so used.

6. The Company may Terminate Service without advance notice and without liability to Customer or subscriber for any Service which is used in such a manner as to interfere with the Service of others, that is used for any purpose other than a means of communication, or that is used in a harmful, threatening, or harassing manner.

7. The Company may either suspend service or terminate your service without suspension, or following a suspension of service disconnect the service upon abandonment of service or your impersonation of another with fradulent intent. (c) (c) (c)

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SECTION 2 - RULES AND REGULATIONS (Con't)

H. Liability and Interconnections

1. The Company is not liable for any act or omission of any other entity or Carrier furnishing a portion of the Service or any acts or omissions of the Customer or other Carrier.

2. Service furnished by the Company may be interconnected with the services or facilities of other Carriers or private systems. However, Service furnished is not a joint undertaking with other parties.

3. In the event that interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing Service not caused by negligence of the subscriber or Customer, the liability of the Company for damages arising therefrom shall not exceed an amount equivalent to the proportionate charge to the Customer for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. No other liability shall in any case attach to the Company.

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SECTION 2 - RULES AND REGULATIONS (Con't)

H. Liability and Interconnections (con't)

4. When main telephone Service is interrupted for a period of at least 24 hours, the Company, after due notice by the Customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

(a) 1/30 of the tariff monthly rate of all Services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the Customer of the Company conditioned that the out-of-Service extends beyond a minimum period of 24 hours.

2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-Service period exceed the total charges in a billing period for the Service and facilities furnished by the company rendered inoperative to the extent of being useless.

(b) When Service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all Services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a Carrier to a Customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where Service is interrupted by the negligence or wilful act of the Customer to Service or where the company pursuant to the terms of the contract or tariff for Service Suspends or Terminates Service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

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H. Liability and Interconnections (con't)

5. **LIMITATION OF LIABILITY**

(a) EXCEPT FOR DAMAGES RESULTING FROM THE UNAUTHORIZED OR ILLEGAL USE OF THE SERVICES BY YOU OR YOUR FAMILY, GUESTS OR EMPLOYEES, NEITHER PARTY (NOR ITS SUPPLIERS OR AFFILIATES) SHALL BE LIABLE TO THE OTHER PARTY FOR PUNITIVE, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES INCLUDING WITHOUT LIMITATION, LOSS OF BUSINESS PROFITS, OR OTHER COMMERCIAL OR ECONOMIC LOSS ARISING OUT OF THE USE OR INABILITY TO USE THE SERVICES, EVEN IF THE PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

(b) EITHER PARTY'S MAXIMUM TOTAL LIABILITY TO THE OTHER PARTY IN CONNECTION WITH THE SERVICES, FOR ANY AND ALL CAUSES OF ACTION AND CLAIMS, SHALL BE: (1) FOR DAMAGES ARISING OUT OF ERRORS, OMISSIONS, INTERRUPTIONS, DELAYS OR DEFECTS IN TRANSMISSION OR DEFECTS IN COMPANY FACILITIES (A "FAILURE"),INCLUDING SUCH DAMAGES CAUSED BY THE PARTY'S NEGLIGENCE, THE CHARGES FOR THE AFFECTED SERVICES FOR THE PERIOD OF THE FAILURE; (2) FOR INDEMNITY, THE REMEDIES SET FORTH IN SECTION B.4 (3) THE COMPANY, EXCEPT AS PROVIDED HEREIN, SHALL NOT BE LIABLE FOR DAMAGES ARISING OUT OF ERRORS IN OR OMISSIONS FROM ITS DIRECTORIES, NOR WILL THE COMPANY BE A PARTY TO CONTROVERSIES ARISING BETWEEN CUSTOMERS OR OTHERS AS A RESULT OF LISTINGS IN ITS DIRECTORIES. THE COMPANY SHALL NOT BE LIABLE FOR DAMAGES ARISING OUT OF ERRORS IN OR OMISSIONS FROM ITS DIRECTORIES WHEN THE LISTING INFORMATION HAS BEEN SUBMITTED BY A CUSTOMER ON BEHALF OF ITS PATRON(S). THE COMPANY'S LIABILITY FOR DAMAGES ARISING OUT OF ERRORS IN OR OMISSIONS FROM ITS DIRECTORIES, INCLUDING LISTINGS IN THE CLASSIFIED DIRECTORY FOR WHICH NO SPECIFIC CHARGE APPLIES AND LISTINGS OBTAINABLE FROM AN OPERATOR, INCLUDING ERRORS OR OMISSIONS IN THE REPORTING THEREOF BY AN OPERATOR, SHALL IN NO EVENT EXCEED AN AMOUNT IN LIQUIDATED DAMAGES EQUIVALENT TO THE PROPORTIONATE CHARGE FOR THAT PART OF THE CUSTOMER'S SERVICE WHICH IS IMPAIRED, BUT NOT TO EXCEED ONE-HALF THE LOCAL SERVICE CHARGES FOR THE SERVICE AFFECTED FOR THE PERIOD FROM THE DATE OF ISSUANCE OF THE DIRECTORY IN WHICH THE MISTAKE OCCURRED TO THE DATE OF ISSUANCE OF A NEW DIRECTORY CONTAINING THE PROPER LISTING, OR, IN THE CASE OF AN ERROR OR OMISSION IN REPORTING BY AN OPERATOR, FOR THE PERIOD THAT SUCH MISTAKE IN REPORTING CONTINUES. (4) FOR ANY DAMAGES ARISING OUT OF GROSS NEGLIGENCE OR THE WILLFUL OR INTENTIONAL MISCONDUCT OF THE PARTY, THE AMOUNT OF DIRECT DAMAGES PROVEN; (5) FOR ALL OTHER DAMAGES NOT SET FORTH ABOVE AND NOT EXCLUDED UNDER THIS TARIFF, EACH PARTY'S MAXIMUM LIABILITY DURING ANY TWELVE MONTH PERIOD SHALL BE LIMITED TO THE LESSER OF (i) DIRECT DAMAGES PROVEN, OR (ii) THE AMOUNT PAID BY CUSTOMER TO THE COMPANY UNDER THE TARIFF FOR THE ONE MONTH PERIOD PRIOR TO ACCRUAL OF THE MOST RECENT CAUSE OF ACTION.

(c) EXCEPT AS OTHERWISE PROVIDED HEREIN, NOTHING IN THIS SECTION SHALL LIMIT YOUR LIABILITY TO THE COMPANY FOR ANY AND ALL CHARGES INCURRED FOR THE SERVICES.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

I. Rate Regulation

All types of Service subject to regulation by the Commission will be billed to Customer according to tariffs.

Unauthorized Use. Company shall not be liable for any damages, including charges for Services that you may incur as a result of the unauthorized use or misuse of the services by your family, guests, employees, third parties, or the public. You shall remain responsible for such charges. [c]

Indemnification. You agree to defend, indemnify and hold Company, our employees, officers, affiliates and agents, harmless from any and all losses, claims, demands, damages, expenses, or any liability whatsoever, arising from any use of the services by you or any person you permit to use the services, including without limitation, liability resulting from the content of communication such as defamation, fraud or invasion of privacy, any combination of the Services with other products or services not provided by Company, any modification of the Services or any infringement of intellectual property.

Warranty Disclaimer. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN THE TARIFF, COMPANY DISCLAIMS ANY AND ALL REPRESENTATIONS AND WARRANTIES, EXPRESS, IMPLIED OR ARISING BY COURSE OF PERFORMANCE, DEALING, CUSTOM OR TRADE USAGE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (EVEN IF WE KNEW OR SHOULD HAVE KNOWN SUCH PURPOSE) AND NON-INFRINGEMENT. YOU AGREE THAT THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. COMPANY DOES NOT WARRANT THAT THE SERVICES WILL MEET YOUR NEEDS, OR WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE. [c]

Full Service Network LP
Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

J. Security Deposits

A deposit, in accordance with Commission regulations at 52 PA Code, Chapter 64 may be required as security for future bills. Deposits along with any applicable interest will be returned in accordance with Commission regulations at 52 PA Code, Chapter 64. The fact that an applicant, subscriber, or Customer pays a deposit in no way relieves the applicant or subscriber from complying with the Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for suspension or termination of Service due to non-payment. Security Deposits, when required, will be equal to not more than two months estimated usage as computed by the Company and will in all respects be consistent with Commission regulations at 52 Pa. Code 64.31 - 64.41.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

K. Pennsylvania Telecommunications Relay Service

1. General

Telecommunications Relay Service (TRS): The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239. [c]

2. Surcharge

In addition to the charges provided in this tariff and other intra state toll tariffs in which this company concurs, a surcharge will apply to all residents and business access lines served by this company. This surcharge applies regards of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle of the PA TRS, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission.) The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the 12-month period commencing with July 1 of each year.

The commission may revise the surcharge more frequently than annually at its discretion. Tariff revision will be filed whenever the commission calculates a new surcharge amount and notifies the company.

The following surcharge rates apply to all customer bills issued on or after August 1, 2022. [c]

Per residence access lines, per month	$0.00	[d]
per business access line, per month	$0.00	[d]

Centrex line will be charged on an equivalency basis as determined by the Commission.

3. Rates

Local calls will be charged at the applicable local flat rate for local measured service rate, except for call originating from Pay Telephones, which shall be completed, free of charge.

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SECTION 2 - RULES AND REGULATIONS (Con't)

L. Caller ID Blocking

Customer may block his number and name from being displayed on a dialed party's caller ID Service. Customer may issue this block on a per-call basis by dialing a special code prior to the placing of a call or may order this Service from the Company on a per line basis. Per-call blocking and per-line blocking are available to all Customers and are free of any monthly or usage charges. However, the addition or removal of per-line blocking is available only through a Service Order with the Company. A Customer who has chosen per-line blocking may deactivate the blocking Service on a per-call basis by dialing a special code prior to placing each call. Per-call blocking and unblocking are available on an unlimited basis.

Full Service Network LP

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SECTION 2 - RULES AND REGULATIONS (Con't)

M. Enhanced 911 Service

1. General. Enhanced 911 Service is a telephone exchange communication Service whereby a Public Safety Answering Point ("PSAP"), serving the Customer's local area, may receive and answer telephone calls placed by a Customer or subscriber dialing the number 911. This E911 Service is offered in three components: Originating E911, Transport E911, and E911 Record Storage. The combination of these three components is collectively called E911.

The following terms and conditions apply to E911 Service:

(a) All 911 calls from Company must be accepted by the 911 PSAP.

(b) The PSAP operator is responsible for the dispatch of police, fire, ambulance or other emergency personnel summoned by the party seeking assistance.

(c) E911 Service information consisting of the name, address, and telephone numbers of telephone subscribers whose listings are not published is confidential and the PSAP shall use this information only for the purpose of responding to 911 Service calls.

(d)Any party residing in the PSAP's serving area forfeits the privacy afforded by non-listed and non-published Service to the extent that the Customer's name, telephone number, and address may be furnished to the PSAP.

(e)The Company shall not be liable for any loss or damages arising from errors, interruptions, defects, failures or malfunctions of E911 Service. The Company's liability and obligation to furnish E911 Service are limited as set forth in this Tariff and the Public Safety Emergency Telephone Act of the Commonwealth of Pennsylvania.

2. Originating E911. The Company endeavors to make an Originating E911 Service available to all Customers; whereby a Customer may dial 911 and Company will forward the call to a PSAP under the terms and conditions of this Tariff. This Originating E911 Service is subject to the limitations of liability contained in this section and is subject to the availability of a PSAP in Customer's area and the technical ability of Customer's PSAP to receive and answer a 911 call.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

M. Enhanced 911 Service (Con't)

3. Transport E911. The Company offers a Transport E911 Service whereby Company will transport a Customer's E911 call to the PSAP by interconnecting the call to Customer's PSAP-designated interconnection point and providing the PSAP with the calling party's telephone number.

4. The Company will provide E911 Record Storage to the extend it will enter Customer's information or will forward the Customer's information to the database designated by the PSAP. Customer "information" in this paragraph means: Customer name, address, and telephone number.

5. Rates.

(a) Originating E911 Service: No Charge.

(b) Transport E911 Service: Available to all PSAPs. No establishment charges or monthly charges. However, access charges apply. Access Service may be provided through Company (see Company's Pa P.U.C. No. 4 Tariff) or through another Carrier or both.

(c) E911 Record Management. Available to all PSAPs. No establishment charges or monthly charges. There is a $1.00 one-time charge to the PSAP for each addition, change, or deletion of a Customer record performed or sent to the PSAP designated database.

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SECTION 2 - RULES AND REGULATIONS (Con't)

N. RESERVED FOR FUTURE USE

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

O. RESERVED FOR FUTURE USE

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

P. RESERVED FOR FUTURE USE

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

Q. Telephone Numbers

The Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

R. Toll Message Rates

Rates, rules and regulations governing toll or long distance messages are contained in the toll tariffs of Carriers lawfully operating within the Commonwealth of Pennsylvania.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS (Con't)

S. Identification of Public Announcements

For the purposes of identification, subscribers to telephone Service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the Service and the address at which the Service is provided. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For subscribers not complying with the foregoing the announcing device will be subject to disconnection from the telephone lines.

The Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over Company facilities, when the announcing device is provided by either the Company or the subscriber.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS

A. Dial Tone

1. Dial Tone Service

Dial Tone Facilities, including switching and outside plant facilities, from the Company's central office switching equipment to D-Marc, to which customer-provided station telephone equipment can be connected. The station line is loop start with a 300-3400 Hz bandwidth. The transmission design objectives are a maximum loop resistance of 1300 ohms and no more than 5.0 dBm transmission loss at 1004 Hz. Transmission requirements other than those specified may be available if facilities permit.

Includes local exchange service with network access, central office equipment with push button dialing capability, inside plant distribution wire, cable drop wire to inside point of Demarcation at POP, and necessary switch software to maintain and operate subscriber Service features.

The monthly rates shown in this tariff do not include any terminal equipment telephones, ringers, couplers, or inside wiring.

Dial Tone must be purchased for Local Calling, Custom Calling, or Miscellaneous items to operate.

2. Dial Tone Connection Charge

The Dial Tone Connection Charge is a non-recurring, one-time charge for activating Dial Tone Service and arranging a voice grade service appearance at the Company's POP. This charge covers the service order costs in addition to the labor costs associated with activating Dial Tone Service. This charge includes, but is not limited to, making or changing connections in the central office or in distribution facilities, necessary cross connections and line transfers, and switch programming.

The Dial Tone Connection Charge applies for each line connected or changed (i.e. from residential to business, etc.)

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

B. Local Calling. Customer with Service must select one of the following local calling plans which provides dial access to other Carrier's exchanges in the Local Calling Areas as defined by Section 4 of this tariff. Each answered call in this section is timed by rounding up to the next full minute increment unless otherwise specified in this section.

1. Local Calling Plans available for Residential Dial Tone Customers only

   (a) Measured. Customer pays for each call to Local areas at seven cents per call

   (b) Low Usage. Customer has a $4.00 per month allowance for calls to Local Area. All calls above allowances are chargeable at seven cents per call.

   (c) Flat Unlimited Local. Customer may call Local Area with unlimited frequency and duration.

   (d) Flat Regional. Customer may call anywhere in their LATA with unlimited frequency and duration.

2. Local Calling Plans available for Business Dial Tone Customers only

   Measured. Customer pays for each call to Local areas at seven cents per call.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

C. Custom Calling. The following Custom Calling Services are available:

1. CALL WAITING - With this service, a subscriber using the phone will be alerted to another incoming call via a tone, and will be able to switch between the two calls. The tone is repeated in approximately ten seconds if the call is not taken right away. The second party calling hears only the normal ringing tone. A deactivation feature allows Call Waiting subscribers to deactivate Call Waiting by dialing a special code. The Call Waiting will automatically be reactivated when the call or call attempt is Terminated. There is no additional charge for the deactivation feature.

2. CALL FORWARDING - This service allows the programming of a phone to automatically switch incoming calls to another number. Toll rates apply if forwarded calls are programmed outside the local calling area.

3. THREE-WAY CALLING - With this service, a three-way conversation can be arranged by simply dialing the numbers. In addition, Three Way Calling may be used by a Customer who has Call Waiting to deactivate Call Waiting during a call.

4. REMOTE CALL FORWARDING - This service allows subscribers to rent a directory telephone number in a remote location. Calls placed to the Remote Call Forwarding number are automatically forwarded via the public switched network to the subscriber's principal number. If Remote Call Forwarding calls are forwarded to a number outside the local calling area, toll rates apply to the forwarded portion of the call and are billed to the Remote Call Forwarding Customer. Rates and regulations specified in other sections or this tariff apply to Remote Call Forwarding service.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

C. Custom Calling (Con't)

5. CALL FORWARDING BUSY LINE - This service forwards incoming calls to a predesignated directory number when the called line is busy.

6. CALL FORWARD DON'T ANSWER - This service forwards all incoming calls to a predesignated directory number if the called number is not answered after a Company specified number of rings.

7. DO NOT DISTURB -This service allows subscribers to make their telephone lines appear busy to all incoming calls. The service is activated by dialing an access code, either when the line is idle or during the call. A deactivation code is dialed to return the line to idle status. Outgoing calls can still be placed while Make Set Busy is activated.

8. REPEAT DIAL - Customers may redial the last dialed directory number, by entering an activation code. If the called number is busy, Repeat Call will keep dialing the number for thirty minutes and signal Customer with a special ring if the called number becomes available. Calls made with this service are subject to local or toll charges as appropriate.

9. RETURN CALL - Customers have the convenience of recalling the last incoming call without having to know the directory number of that call. Return Call is activated by means of dialing a code. If the called number is busy, Return Call will keep dialing that number for thirty minutes and signal Customer with a special ring if the called number becomes available. Calls made with this service are subject to the usual local or toll charges as appropriate.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

C. Custom Calling (Con't)

10. CALL TRACE - Customers may initiate an automatic trace of the last call received. After receiving a call which is to be traced, the Customer dials a code and the traced number is automatically sent to the Company. The subscriber will not receive the telephone number of the party who called. The information will be held by the Company for release to the appropriate law enforcement personnel. The customer using the Call Trace Service must contact the Company for further action.

11. 900/976, Collect Call, & Toll Blocking – Customers may initiate any combination of blocking for the following type of calls: Calls to numbers beginning with 900 or 976, Incoming Collect Calls, Calls to any destination beyond customer's local calling area ie: Toll Calls

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

C. Custom Calling (Con't)

12. CALLER ID SERVICE - Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the Customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and Terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID is available to Customers by monthly subscription only, which provides unlimited us of this service. The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-list and nonpublished telephone numbers. The telephone numbers that will not be displayed to the Caller ID subscriber re: (1) calls from Customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from Customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable. In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from Customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. the ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature us activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call rejection announcement will not be rates as completed calls. Caller ID Service, Caller ID Deluxe Service, Per-Call Blocking and Per-Line Blocking can be used by Customers with push button or dial pulse (rotary) telephones.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

C. Custom Calling (Con't)

13. CALLER ID DELUXE SERVICE - Caller ID Deluxe Service is an enhancement of the optional feature Caller ID Service. Caller ID Deluxe allows a subscriber to see the telephone number and name of an incoming call displayed on the Customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Caller ID Deluxe Works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID Deluxe is available to Customers by monthly subscription only, which provides unlimited use of the service. As facilities permit, Caller ID Deluxe Service will be provided. The telephone numbers and names that will be displayed on a Caller ID Deluxe subscriber's display unit include listed, non-list and nonpublished telephone number. The telephone numbers and names that will not be displayed to the Caller ID Deluxe subscriber are: (1) calls from Customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from Customers located in central offices not a part of the SS7 Signaling System, and (3) calls placed through an operator. When these types of calls are received by a Caller ID Deluxe subscriber their display unit will notify them that the calling telephone number and name is unavailable. In addition to the ability to see the telephone number and name of incoming calls, Caller ID Deluxe Service provides a subscriber with the ability to reject calls from Customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID Deluxe subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID Deluxe subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID Deluxe subscribers telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call rejection announcement will not be rates as completed calls.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

C. Custom Calling (Con't) (c)

14. BILLED NUMBER SCREENING SERVICE

a. Billed Number Screening Service as described in this Tariff Section is available to subscribers of the Company's local exchange services.
This service prevents the billing of collect, third number billed or both to a customer's telephone account.

b. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.

c. Billed Number Screening Service is offered subject to the availability of suitable facilities.

d. The minimum contract period for Billed Number Screening Service is one month.

e. The following rates and charges apply to the provisioning of Billed Number Screening Service and are in addition to all other applicable charges as specified elsewhere in the Company's tariffs.

f. Monthly Rate

I. Option 1 - No Collect or Third Number Billing,
- 1 to 49 lines, per line screened # $2.00 *
- Over 49 lines, per line screened # 1.00 *

II. Option 2 - No Third Number Billing,
- 1 to 49 lines, per line screened # 2.00 *
- Over 49 lines, per line screened # 1.00 *

III. Option 3 - No Collect Billing,
- 1 to 49 lines, per line screened # 2.00 *
- Over 49 lines, per line screened # 1.00 *

* No installation charges apply for this service when ordered on an Initial Service Order. Subseqeunt Order nonrecurring charges in the amount of $7.90 for residential lines and $14.80 for Business lines apply to each subsequent change.

Billed Number Screening Service per line rates are determined by the total number of Billed Number Screening lines requested (i.e., if a customer requests 1 - 49 lines, all lines will be billed at $2.00 per line and if a customer requests over 49 lines all lines will be billed at $1.00 per line). (c)

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D. Miscellaneous Non-Recurring Charges. Non-recurring charges apply to the following:

1. DIRECTORY ASSISTANCE SERVICE - Directory Assistance Service is furnished upon Customer request for assistance in determining telephone numbers within the same LATA as the POP for Switched Service. Customer reaches a Directory Assistance call center by dialing an access code. Two direct dialed Directory Assistance calls per month without charge are permitted for each residence line. Charges for Directory Assistance are not applicable to the following type of calls to Directory Assistance: Calls from hospitals or nursing homes and calls from residence telephones where a member of the Customer's household has been certified by a physician as unable to use a directory as a result of a handicap. A maximum of two requests per call to Directory Assistance are permitted.

2. DIRECTORY LISTINGS - All Customers are entitled to one listing in the official alphabetical directory published by the Company or ILEC. A monthly charge applies to all additional listings while the directory containing such listing is in effect. The charge will be terminated upon disconnection of the listed telephone number or if the Company is notified of the death of the listed party.

Acceptable listings are limited to the real names of individuals for Residential Dial Tone Service, and partnerships, associations, or corporations and/or the names under which such individuals, partnerships or corporations actually conduct their business for Business Dial Tone Service.

Customers requesting an additional directory listing or a change in their present directory listing will incur a non-recurring Record Service Charge as specified in section 3 of this tariff.

3. NON-PUBLISHED NUMBERS - A telephone number is "non-published" when it is omitted from the directory and also from the information lists or the Company.

This charge does not apply if the subscriber has another telephone line at the same location that is listed in the directory and the same person is listed as the responsible party for each bill.

Customers requesting that their telephone number be excluded from the directory and directory assistance records, or changed from a "non-published" basis to a regular listed basis, will incur a non-recurring Record Service Charge as specified in this Tariff.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

D. Miscellaneous Non-Recurring Charges (Con't)

4. PREFERRED TELEPHONE NUMBER SERVICE - Allows a Customer to request a particular telephone number which may have a special meaning or value to the Customer, subject to the availability of facilities and the requirements or the serving local exchange Central Office as defined by the Company.

5. RESTORAL OF SERVICE CHARGE - This charge applies for restoring service to a Customer following suspension of service for non-payment or other authorized cause. This charge is in addition to any past due amounts for service previously furnished or any deposit which may be required.

6. RECORD SERVICE CHANGE CHARGE - This charge covers work associated with a change of Company records, at the Customer's request, for:

-a transfer of billing name, which occurs when one party contracts for the service which had previously been contracted for by another party.

-a change in or addition to the present directory listing.

-a subscriber's telephone number being excluded from the directory and directory assistance records, or a change from a "non-published" basis to a regular listed basis.

-a change in billing records requested by the Customer (except for a correction in name or billing address for residential service due to death, marriage, divorce, or legal action when there is no connection, disconnection, move or change in service) when none of the other non-recurring charges apply.

7. TELEPHONE NUMBER CHANGE CHARGE - Customers requesting a change of their Dial Tone Line telephone number will incur a Telephone Number Change Charge (except when a Line Connection Charge is applied). This charge applies for each telephone line number changed.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

E. Rates

1. Generic Pricing

Dial Tone

Residential Dial Tone Service	$9.40/month
Business Dial Tone Service	$22.75/month
Residential Dial Tone Install	$40.00/line
Business Dial Tone Install	$75.00/line

Measured Usage Local Calling Rates

Calls to Local Calling Area	$0.0815/call

Residential Local Calling Plan Monthly Fees

Measured Usage	$0.00/month
Low Usage	$2.62/month*
Flat Unlimited Local	$8.87/month
Flat Regional	$26.00/month

Business Local Calling Plan Monthly Fees

Measured Usage	$0.00/month

Custom Calling Subscriptions

	Recurring Monthly	Non-Recurring Install
Call Waiting (Residential)	11.99	5.00
Call Waiting (Business)	15.25	10.00
Call Forwarding (Residential)	11.99	5.00
Call Forwarding (Business)	15.25	10.00
Three Way Calling (Residential)	11.99	5.00
Three Way Calling (Business)	13.50	10.00
Remote Call Forwarding	35.00	75.00
Call Forwarding Busy Line	10.75	10.00
Call Forwarding Don't Answer	4.90	5.00
Call Forwarding Busy and Don't Answer	8.75	10.00
Do Not Disturb	6.10	5.00
Caller ID	11.50	10.00
Caller ID Deluxe (Residential)	13.95	10.00
Caller ID Deluxe (Business)	18.00	10.00
Anonymous Call Rejection	0.00	0.00
Add 900/976, Collect, or Toll Blocking	0.00	0.00
Remove 900/976, Collect, or Toll Blocking	0.00	10.00
Return Call	11.99	5.00
Return Call (Business)	6.50	5.00

*Customer has a $4.00 per month allowance for calls to Local Area. All calls above allowances are chargeable at the Measured Usage Local Calling Rates.

NOTE: Section 1 Generic (al-a-carte) Pricing is removed from the tariff offerings as of the effective date [c]
Affected Customers will be given notice and then converted to closest package. [c]
[c]
[c]

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

E. Rates (Con't)

2. 1-Rate Package Pricing:

	Rates	
		[d]
		[d]
		[d]
		[d]
		[d]
		[d]
		[d]
Residential 1-Rate Level 4	59.95/month	
includes all available features		[c]
unlimited voice Flat Regional Calling		
		[d]
		[d]

**All monthly rates are per line. Plans and individual features are subject to Company's technical ability to provide a plan or feature in a given area. Due to technical limitations, not all plans or features are available in all areas. Customer should contact Company for availability. No credit or pro-rate is offered for a Customer in a locality not equipped to offer one or more features. Voice calls are unlimited.
***Internet not a regulated item - included in tariff for information purposes only

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

E. Rates (Con't)

3. Miscellaneous Charges (apply to Generic priced accounts and 1-Rate accounts)

Restoral of Service	$26.00/occurrence	
Telephone Number Change Charge	$26.00/occurrence	
Record Service Change Charge	$26.00/occurrence	
Preferred Telephone Number Service	$26.00/occurrence	
Customer Change to unworked service order	$ 5.00/occurrence	
Change of Responsible Party	$26.00/occurrence	
Non-Published Telephone Number	$5.00/month	[i]
Directory Assistance	$2.99/call	[i]
Directory Assistance Thirty Calls per month as an add on To Any Residential Plan	$7.50/month	
Return Call (unless subscription purchased)	.75/call	
Call Trace	$3.00/call	
Voice Mail	$9.50/month	

4, Miscellaneous Charges (apply to 1-Rate accounts)

Conversion to or from a 1-Rate Plan	$19.95
Change between 1-Rate Plan levels	$19.95

SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

F. Local Calling Areas

Customers who subscribe to Service under this Section shall have the local calling areas as defined in Section 4 of this Tariff

All other Exchanges not included in Local Calling are Toll calls governed by other Toll tariffs.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

G. Premises Wiring Work

Premises work is defined as work performed on a Customer's premises by a Company employee or representative at the Customer's request and not covered by Tariff charges. Only work performed on the Company side or the rate demarcation point is covered by this Tariff. Rate demarcation point is defined as the point of minimum penetration of the property where the Customer's service is located, as determined by the Company. The rate demarcation point defined by the Company is where network access recurring charges and Company responsibility stop and beyond which Customer responsibility begins.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

H. IntraLATA Toll Presubscription

IntraLATA Presubscription is a procedure whereby a customer designates to the Company the IntraLATA Toll provider (ITP) which the customer wishes to be the carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative IntraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IntraLATA toll provider, only one access code of that carrier may be incorporated into the switching system or the Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service from the homing tandem or from Customer's end office to qualify as an IntraLATA toll provider unless prior arrangements have been made with or by the Company.

Selection of a intraLATA toll provider by an end user is subject to the terms and conditions following:

1. At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscrition, as provided herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified in the following. This option of the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Company's Business Offices.

2. Presubscription Charge Application. Existing end users may exercise an initial free presubscription choice, either by contacting the Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Company.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

H. IntraLATA Toll Presubscription (Con't)

End users' choices which constitute exercising the free initial choice are:

(a) Designating at ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.

(b) Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Company.

Following an existing end user's initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth herein.

3. New end users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a 'No-PIC' and will have to dial an access code to make intraLATA toll calls.

4. Initial free selections available to new end users are:

(a) Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX or 101XXXX , or other required codes.

(b) Choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Company. In addition, new end users that do not select a preferred carrier will be assigned a 'No-PIC'.

(c) Following a new end user's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription issubject to a nonrecurring charge as set forth herein.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

H. IntraLATA Toll Presubscription (Con't)

5. If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the Cancelling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is Cancelling its Feature Group D service, request that the end user select a new ITP, and state that the cancelling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Company that this activity has taken place.

Following the ITP's discontinuance of service, the Company will bill the cancelling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

6. An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in the following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Company's corresponding F.C.C. Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and in the Company's corresponding F.C.C. Tariff.

7. Equal Access Recovery Charge. The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

H. IntraLATA Toll Presubscription (Con't)

8. End User Charge Discrepancy. When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

(a) A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.

(b) When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

(c) If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

9. Verification of Orders for Telemarketing. Neither the ITP or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

10. PIC Switchback Option-Business/Residence. PIC Switchback is an option under which no investigation activities are performed by the Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Company, ITPs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter or authorization from the ITP will not be requested or accepted at a later datein the event of dispute of the charges assessed under the PIC Switchback option.

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

H. IntraLATA Toll Presubscription (Con't)

This option in no way relieves the ITP of the F.C.C. requirements for:

(a) Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or

(b) instituting steps to obtain verification of orders submitted to the Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Public Utility Commission concerning unauthorized changes in carrier.

11. Rates and Charges

(a) The charge for a change in intraLATA Presubscription	$ 5.00 per line
(b) The charge for an unauthorized Business or Residence service change in intraLATA TollPresubscription	$35.65 per line

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

I. Other Restrictions

Order Refusal on Delinquent Accounts

The Company is under no obligation to accept, may refuse or reject, or may refuse to process after accepting any of the following requests or orders without incurring liability of any kind to Customer or a third party:

(a) changes to existing service
(b) addition of new service(s)
(c) changes to billing records or other records
(d) any other order which would incur a non-recurring charge
(e) any other order which would increase the customer's monthly recurring charges

These types of requests or orders may be refused anytime that a previously undisputed balance remains past due on any of Customer's accounts with Company. Customer orders which disconnect entire service will not be refused even if an undisputed past due balance exists.

Full Service Network LP
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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

J. E. 911 Service

1. GLOSSARY OF TERMS. The following definitions are provided for use in this section only.

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides E. 9-1-1 service to the country/municipality, and that houses the Automatic Location Identification(ALI)/MSAG data used for providing E. 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Utility Commission and which has or requests access to the country/municipality E. 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements for the MSAG including (but no necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record.

A. Tax area record
B. Locality
C. Street
D. Thoroughfare
E. Directional [where required]
F. Even(E), odd(O), or all (A) [applied to house numbers]
G. Low-high range of house numbers
H. PSAP (Public Safety Answering Point)
I. LAT/LONG (latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing theMSAG content, for purposes of validating against MSAG records.

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Competitive Local Exchange Carrier

SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

J. E. 911 Service (Con't)

2. REGULATIONS

(a) The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E 9-1-1 Protocols,Service Provider E 9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

(b)The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

(c) The Telephone Company's liability provisions are stated in Pa. P.U.C. No. 1Section 3 p 13.

(d) Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularity in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

(e)The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of E. 9-1-1 service.

(f)The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the E. 9-1-1 service.

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Competitive Local Exchange Carrier

SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

J. E. 911 Service (Con't)

(g) The Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes andall reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting changs does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

(h) The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(s) without the express written authorization of the county's/municipality's E. 9-1-1 coordinator, or his or her designee.

(i)The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the country/municipality is accurate and conforms to the county's/municipality's MSAG format.

(j) The Company will route “9-1-1” calls and the associated caller identification and location information to a Public Safety Answering Point (PSAP) specified by an appropriate Public Safety Agency. The following features are available with this service: (c)

- Database Administration Management Service (DBMS)
- Company Exchange Switching System connection to PSAP (c)

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SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

J. (j) E. 911 Service (Con't)

A.**Database Administration Management Service.** DBMS is required when PSAP is utilizing Dual Selective Routing or Automatic Location Identification features within PSAP's region. DBMS provides the following: Validated subscriber address to match the MSAG; Assigns routing information to Telephone Numbers and other emergency service routing numbers based on routing criteria provided by the PSAP, MSAG or the Tax Area Records contained in the Company's customer record information system. Provides additional, deletion, and change updates of: Subscriber names, telephone numbers, addresses to the ALI System(s) and Updates routing information to the Selective outer(s)

B.**Company Exchange Switching System to PSAP.** This Service interconnects Company Exchange Switching Systems directly to the PSAP via dedicated facilities. All "9-1-1" calls originating from the subscribers served by the Company's Exchange Switching System will be routed directly over these facilities. Both the voice connection and the associated Number Identification will be provided.

(k) It is the Public Agencies' responsibility to determine the quantity of the "9-1-1" Service Lines and termination facilities which will provide adequate "9-1-1" service to the public. However, Public Agencies that apply for service must subscribe to a sufficient number of facilities which, in the judgment of the Company, provide an adequate level of service so as to avoid interfering with the service of others or preventing others from making or receiving calls over their telephone service.

(l) Public Agencies that apply for service must provide, at their cost and expense, an adequate number of trained personnel to operate and maintain the Public Safety Answering Point(s) on a 24 hour basis or arrange for alternative routing of "9-1-1" calls. The Universal "9-1-1" Emergency Number is not intended to replace the telephone service of various public safety agencies which man participate in the use of this number. Normal exchange lines will be required for incoming telephone calls, other than local "9-1-1" calls, and for all outgoing telephone calls from the Public Safety Answering Point.

An application for "9-1-1" service must be submitted by one of more appropriate Public Agency(s) or their duly constituted agent. If execution is by an agent, the Company must be provided with satisfactory evidence of the authority to contract for such a service. Verbal applications may be accepted at Company's discretion

Full Service Network LP
Competitive Local Exchange Carrier

SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

J.(l) E. 911 Service (Con't)

(m) Qualified applicants for "9-1-1" service will be provided service on a first-come, first-served basis.

(n) Calls places to "9-1-1" lines where the call is forwarded, switched, or provided on other than directly routed facilities, are not traceable to the original caller.

(o) Public Agencies who subscribe to "9-1-1" service agree to give the Company at least 60 days written notice before terminating the "9-1-1" service. Service and facilities associated with the "9-1-1" service are subject to applicable minimum contract periods and termination liabilities as set forth in other sections of this Tariff. PSAP-provided equipment may be connected to the "9-1-1" service, subject to the regulations in this Tariff. It is the responsibility of the PSAP to conform its equipment to Company facilities. Any cost incurred due to modification, change or addition to the PSAP-provided equipment shall be borne by the PSAP. The Company may, at its discretion, modify its facilities to conform to the PSAP's equipment. However, the PSAP assumes responsibility for all costs incurred by the Company for such modifications, additions or changes.

(p) The Company does not guarantee the accuracy of the routing and information provided in "9-1-1" Service.

(q) Telephone number, name, and address identification associated with the call are considered proprietary information of the Company and may not be divulge to other parties, extracted form the "9-1-1" network, or used for any purposes other than the provisioning of emergency services by Public Agencies. The Public Agency indemnifies and saves the Company harmless from any and all claims (including any expense in connection with defending against such claims) arising out of the use of this information for any purposes other than the provisioning of emergency services by Public Agencies. Subscribers to Non-Published Telephone Number service who dial "9-1-1" will have their telephone number and location displayed to the Public Agency.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 3 - SERVICE COMPONENTS & PRODUCT DESCRIPTIONS (CON'T)

J E. 911 Service (Con't)

(r) Rates.

Data Administration Management Service (DBMS), Per 1,000 Access Lines/Records: $47.00 monthly rate per 1,000 Access Lines / Records

Billing is based on the number of Access Lines and Line Records in service within the geographical boundaries of the PSAP's jurisdiction.

Record counts will be adjusted annually for the purpose of updating PSAP billing. A minimum of 1,000 will be billed (rounding below 500 downward and 500+ upward) Required for Selective Routing and/or Automatic Location Identification (ALI) features.

Company Exchange Switching System to PSAP, within the 9-1-1 service area: $63.00 monthly rate per individual voice trunk

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 4 – PREPAID SERVICE

This Section 4 contains: The regulations and charges applicable to Local Exchange AND Intra-LATA telecommunications services provided by Full Service Network LP as a pre-paid bundle to Customers within the Commonwealth of Pennsylvania who purchase and pay for service in advance.

A. Service Offered

Pre-Paid Local Service

Pre-Paid Telephone Service consists of Company provided central office switching equipment and line to a D-Marc at Customer's premesis interconnected with customer provided station(s) to provide station access to the local public telephone exchange network, access to inter-exchange carriers, and all of the features listed herein.

Service under this section is sold exclusively as a pre-Paid bundle.

Pre-Paid Cards. To use Service, Customer must purchase Pre-Paid Cards in advance through retail outlets. Pre-Paid Cards may be redeemed for Activation and for days of service by calling or visiting Company.

Service under this section is subject to the terms and conditions of Service Availability Section 2. B of this tariff and Liability and Interconnections Section 2. H of this tariff both of which are incorporated herein by reference.

Activation & Activation Cards. For all instances of new Service, Customer must redeem one Activation Card. Upon Customer's purchase and redemption of one Activation Card Company will install facilities and dial tone to customer location on the earliest available date and time subject to any delays which are beyond the reasonable control of Company. Daily rates begin on the first full day Service is activated to D-Marc.

The one time charge for one Activation Card is $40.00 which does not include state sales tax which shall be collected at the point of sale by the retailer of the card.

Time Cards. Customer must purchase and redeem Time Cards in exchange for ongoing use of Service at the prescribed daily rate. Upon Customer's purchase and redemption of Time Cards Company will continue Pre-Paid Local Service consisting of:

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 4 – PREPAID SERVICE (Con't)

A. Service Offered (Con't)

1. Dial Tone Facilities, including switching and outside plant facilities, from the Company's central office switching equipment to D-Marc, to which customer-provided station telephone equipment can be connected. The station line is loop start with a 300-3400 Hz bandwidth. The transmission design objectives are a maximum loop resistance of 1300 ohms and no more than 5.0 dBm transmission loss at 1004 Hz. Transmission requirements other than those specified may be available if facilities permit.

2. Dial Tone & a unique telephone number assigned within the local calling area for Customer's use

3. Unlimited local exchange calling to customers local calling area as defined by Section 4 of this tariff

4. (reserved)

5. Access to 911, Operator, and other dialable codes within the Customer's local exchange area. However, calls to pay-per-call services are not allowed. Access to 711 is available subject to the terms and conditions of Section 2. K.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 4 – PREPAID SERVICE (Con't)

A. Service Offered (Con't)

6. Initial (optional) subscription connection to a toll service provider subject to Section 2. W.

7. Free Features subject to availability in properly equipped central offices and subject to the appropriate feature section of section 2. of this tariff. No credit is given for areas where certain features may be unavailable or inoperable due to limitations in central office equipment.

(a) Call Waiting
(b) Caller ID Deluxe
(c) Return Call (*69)
(d) Caller ID Blocking

8. Unlimited sent-paid Incoming calling. Third party billing and incoming collect calls are not permitted.

9. One free directory listing

Discontinuation of Service. Customer may discontinue unexpired Service by providing[c] Compnay with five days advance notice provided however no cash refunds will be given for unused days. Credit for unused days may be carried forward and applied to a future instance of pre-paid Service with the Company by the same Customer within Pennsylvania.

Billing. Service is pre-paid. No billing is rendered to the customer and no itemized list of calls or other totals are automatically generated.

Since service is pre-paid, there is no Suspension or Termination of Service as defined [c] In Chapter 64 of the Pennsylvania Utility Code. [c]

Customer's non-pre-payment of additional time by the expiration of redeemed time constitutes an irrevokable request by Customer for Discontinuation of Service on the [c] expiration date. Therefore, on any day following the expiration of the number of days [c] prepaid and redeemed, Discontinuation of Service is completed. [c]

A reminder notice is sent to customer during the redemption period which contains an automatic pre-pay option. Customer may elect to automatically pre-pay additional calander months through a Company approved payment method.

Repair Credit. Days of credit will be provided for any day in which Service is not available in accordance with Section 2, H. (4) of this tariff.

Full Service Network LP
Competitive Local Exchange Carrier

SECTION 4 – PREPAID SERVICE (Con't)

B. Service Availability

1. The Company offers Service to all those who desire to purchase Service consistent with the provisions of this tariff. Customers interested in the Company's Services shall purchase pre-paid cards from retail outlets and contact Company for redemption.

2. Service is offered subject to the Company's ability to technically provide the Service requested and subject to the availability of the necessary facilities, equipment, and personnel.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 4 – PREPAID SERVICE (Con't)

C. Rates

Activation Card	$40.00 per card valid for one Activation
Time Cards	$1.50 per day of Pre-Paid Service
Service Order	$5.00 per request
Charge to redeem cards	FREE

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 4 – PREPAID SERVICE (Con't)

D. Customer Payment for Services

1. Customer is responsible for purchasing and redeeming pre-paid cards to utalize Service.

2. If Customer purchases pre-paid cards directly from Company, Customer will be liable for thirty dollar ($30.00) charge for each payment dishonored or returned from the bank for any reason.

Full Service Network LP

Competitive Local Exchange Carrier

A. DESCRIPTION

Lifeline 135 Service is a Residence offering for low-income customers who qualify for this service in accordance with the following regulations.

B. REGULATIONS

1. Lifeline 135 Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline 135 Service is limited to only one service per qualified customer or household, where a household is defined as any individual or group of individuals who are living together at the same address as one economic unit. An economic unit is all adult individuals contributing to and sharing in the income and expenses of a household. .

2. Residence Lifeline 135 Service consists of the following tariffed standard features and optional customer-elected services at the applicable rates, charges and regulations for each feature and service provided:

a. Residence Dial Tone Line with Touch-Tone

b. Any of Company's residential calling plans excluding pre-paid service

c. Directory Listings (standard only)

d. Non-Published or Non-Listed Telephone Number Service e. Access to Directory Assistance Service

f. Access to Message Toll Telephone Service and Optional Dial Station-To- Station Calling Plan Services (Note: the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service)

g. Access to Operator Services

h. Lifeline 135 Service - Voluntary Toll Restriction Option

i. Access to 800/700 Services

j. Access to Call Trace

k. Access to Alerting and Reporting Systems (9-1-1 dialing)

l. Access to the Pennsylvania Telecommunications Relay Service

Full Service Network LP

Competitive Local Exchange Carrier

LIFELINE 135 SERVICE

B. REGULATIONS (Cont'd)

3. An applicant for Residence Lifeline 135 Service may choose any of the Company's tariffed optional customer-elected services at the applicable rates, charges and regulations for each service provided including the Company's package plans except for Companies Pre-Paid Offerings.

4. An applicant for Lifeline 135 Service is a customer whose household income level is at or below 135% Federal Poverty Income Guidelines for a household of that size; or the consumer's household must receive benefits fromone of the following federal assistance programs:

-

- Supplemental Security Income (SSI)

- Medicaid

- Supplemental Nutrition Assistance Program (SNAP)

-

-

- Federal Public Housing Assistance

-Veteran's Pension or Survivor's Pension Benefit; or

-The consumer meets additional eligibility criteria established by Pennsylvania for its residents.

In addition, to qualify an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.

The FCC will independently certify an applicant's eligibility for Lifeline service including, but not limited to, certification through the Pennsylvania Department of Public Welfare, an examination of applicant's submitted tax returns or other acceptable documentation of income or through the Pennsylvania Department of Revenue. [c]

The FCC will annually certify all Lifeline participants to ensure continued eligibility. Lifeline customers have the responsibility to notify the Company within sixty (60) days of a change in eligibility status if they no longer qualify for Lifeline Service. [c]

Full Service Network LP

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LIFELINE 135 SERVICE

B. REGULATIONS (Cont'd)

5. Lifeline 135 Service will be provided to a customer only so long as such customer and or their household member continues to meet the participation and certification guidelines in B.4. above. Company is required to annually certify all Lifeline 135 participants to ensure continued eligibility. Lifeline 135 Service customers will be notified that they must certify their eligibility within sixty (60) days. If a customer either fails to certify eligibility within 60 days or notifies Company that he/she no longer meets the eligibility criteria, or is no longer a participant in the DPW programs in B.4. above or is otherwise not low-income eligible, the customer's Lifeline 135 Service will be changed to the applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). [c] [c]

6. * * *

7. All existing tariffed Dial Tone Line Miscellaneous Charges apply to Lifeline 135 Service customers.

8. * * *

9. All existing tariffed non-recurring charges apply for Optional Services, if applicable.

Full Service Network LP
Competitive Local Exchange Carrier

LIFELINE 135 SERVICE

B. REGULATIONS (Cont'd)

10. Customer requested temporary suspension of Lifeline 135 Service is not permitted.

11. * * *

12. * * *

13. Lifeline 135 customers are subject to all Residence service regulations in

this and other tariffs of Company.

14. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline 135 Service. Service restrictions will remain until the arrearage(s) have been paid in full.

15. The Residence Toll Restoral Charge applies to Lifeline 135 customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline 135 customer is toll suspended twice for non-payment the Company may, at its discretion, place the Lifeline 135 customer on permanent toll termination.

16. Qualified Lifeline 135 Service customers can choose to receive the Lifeline 135 Service - Voluntary Toll Restriction Option, which includes the following features at no charge (the Toll Restoral Charge applies to Lifeline 135 Service customers):

Calls Which Will Be Completed	Calls Which Will Be Blocked
Local Calling	Toll/Long Distance
0 (Includes Collect and Calling	00 –
Card Calls with a valid number)	
N11 (Service Codes, i.e., 911)	0 + Dialing
1 + Toll Free	101XXXX
Local Directory Assistance	Non-Local Directory Assistance
	(i.e. 411) (i.e. 1+XXX+555-1212)
950 (Feature Group B)	1 + 900
	1 + 700
	556
	976
	Directory Assistance Connect Request
	Time of Day (0)
	Third Number Billing Requests

* Where technically feasible.

Full Service Network LP

Competitive Local Exchange Carrier

LIFELINE 135 SERVICES

B. REGULATIONS (Cont'd)

17. Residence Lifeline 135 Service cannot he resold by the Lifeline 135 customer or the Lifeline 135 customer's agent.

18.* * *

C. APPLICABLE RATES

1. Applicable Tariffed Residential Rate Plan minus $7.25

2. Lifeline 135 Service customers will pay the monthly rate associated with their selected Local Usage Package Option1.

3. Lifeline 135 Service - Voluntary Toll Restriction Option (No charge).

4. Lifeline 135 Service is subject to all applicable State, Local and Federal Taxes, and Surcharges, and to all applicable tariff rates, charges, and regulations.

Full Service Network LP

Competitive Local Exchange Carrier

SECTION 6 - PREMISES WORK

A. GLOSSARY OF SECTION 6 TERMS

Dial Tone Line Connection - Dial Tone Line Connection includes, but is not limited to, making or changing connections in a Central Office and making or changing connections in distribution facilities between the Central Office and the Rate Demarcation Point. It also includes the necessary cross connections, line transfers and normal placement of the Network Interface Device (NID) or equivalent.

Estimate - An approximate calculation of expected price which is not necessarily the price the Customer will be billed.

Inside Wire - All wire, cable, terminals, hardware, etc., on the Customer side of the Rate Demarcation Point. Inside Wire may be installed, rearranged and maintained by the Customer, the Company or by others.

Minimum Point of Entry (MPOE) - A point within twelve inches of the protector, or where there is no protector, within twelve inches of where the wiring enters a building; or to the closest practicable point from where the network facilities enter the building. See also Rate Demarcation Point.

Network Interface Device (NID) - The Company-provided interface terminating the telecommunications network, on the property where the Customer's service is located, at a point determined by the Company. The NID is an FCC Part 68 registered jack from which Inside Wire may be connected to the regulated Company network.

Premises Work - Work performed on a Customer's premises by a Company employee or Company representative and not covered by other Tariff charges.

Rate Demarcation Point (RDP or DEMARC) - The point where network access recurring charges and Company responsibility stop and beyond which Customer responsibility begins. See also Minimum Point of Entry.

Secondary Rate Demarcation Point (SRDP) - An additional Rate Demarcation Point resulting from a specific Customer request or the initiation of the Company.

Full Service Network LP

Competitive Local Exchange Carrier

B. DESCRIPTION

Premises Work Charges apply to:

a.) Customer requested rearrangements and changes of Company facilities (including drop wire, network interface device (NID), protector and ground wire) on the Company's side of the RDP
b.) All Company work on the Customer's side of the RDP
c.) Each premises visit where a service difficulty or trouble is not the result of failure of Company's Service or facilities on the Company's side of the RDP
d.) Customer's request for the Company placement of the NID at the DMARC when it is not installed at the same time as a Dial Tone Line Connection.

Premises Work Charges consist of the Initial Visit Charge and the Work Charges. The Initial Visit Charge includes the cost to send a Company representative to the premises. The charges are billed in fifteen-minute time segments. The time a Company representative spends working on a Customer's premises, or the property where the premises is located, exclusive of work required to provide dial tone to the DEMARC, shall be considered billable time.

The Work Charge will begin as soon as the Company Representative begins the actual work.
Premises Work Charges apply in addition to appropriate charges for individual items of equipment or service offered in other Sections of this Tariff.

Customers who have premises work performed will be billed at least one Work Charge in addition to the Initial Visit Charge unless otherwise specified in this Tariff.

A receipt is available.

Customer will be billed the Premises Work Charges according to the time indicated on the receipt. A receipt is not the same as an estimate which may be provided by Company personnel at the time of negotiation. Customers to whom estimates are furnished are subject to actual Premises Work Charges.
The Initial Visit Charge will apply for each Customer initiated premises visit including those instances in which:

a.) Customer subsequently elects to not-have the work done by the Company
b.) The Customer's premises property is inaccessible to Company personnel through no fault of the Company.

When visits to more than one premises of the Customer are required to complete the work associated with a service, an Initial Visit Charge and other appropriate Premises Work Charges per premises visited are applicable.

Premises Work Charges apply when a premises visit is required in connection with the suspension or termination of telephone service or equipment.
When more than one service order is completed by the same installer on the same day and the same premises for the same Customer, only one Initial Visit Charge applies.
Premises work requested by the Customer and performed under Premises Work Charges that requires a call-out of the installer or repair person, will be charged a minimum of two hours based on the charges shown in this Tariff.
Premises Work Charges do not apply to the following:

a.) Moves or changes of a Customer's telephone service if required or initiated by the Company
b.) Repair of network facilities on the Company's side of the RDP that was not caused by the Customer, the vendor or the property-owner.

Full Service Network LP

Competitive Local Exchange Carrier

C. CHARGES

a.) Charges for chargeable Company work on the NID or on the Company Side of the RDP

	Initial Visit Charge
Residence	$26.00
Business	$37.25

Work Charge – each 15 minute segment or fraction thereof of billable time required to complete the work.
$11.00

Material Charge - Based on current Company price list (The material will be 39% above the current Company purchase price.)

No trouble found at NID $61.50

b.) Charges for Company work on the Customer side of the RDP

	Initial Visit Charge
Residence	$89.95
Business	$89.95

Work Charge – each 15 minute segment or fraction thereof of billable time required to complete the work.
$15.00

Material Charge - Based on current Company price list (The material will be 39% above the current Company purchase price.)

Full Service Network LP

Competitive Local Exchange Carrier

D. INSIDE CONNECTIONS TO NID

Inside Wire must be installed and maintained in accordance with the provisions of Part 68 of the FCC Rules and Regulations. Failure to adhere to these standards will permit the Company to disconnect existing dial tone lines or refuse to connect new dial tone lines.
Qualified installations of Inside Wire may be connected at a modular jack provided by the customer or by the Company.

E. RESPONSIBILITY OF THE CUSTOMER

The Customer assumes the risk of loss of service, damage to property, or injury to the Customer and/or his agent for installation and maintenance of Inside Wire and equipment.
The Customer will save the Company (including its officers, directors, employees, agents, and sub-contractors) from any and all liability, claims, or damage suits arising out of the installation or maintenance activity performed on the Customer side of the RDP.
The Customer is responsible for correcting any service difficulty that is causing harm to the telecommunications network upon notice from Company that such is occurring.
The Customer is responsible for damages incurred to Company's service or network caused by Customer installation and maintenance of Inside Wire and equipment.

F. VIOLATION OF REGULA TIONS

Where the installation or maintenance of Inside Wire is in violation of Part 68 of the FCC Rules and Regulations and the Company determines such violation is causing harm to the telecommunications network, the Company will notify the Customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.
When any Customer-provided terminal equipment or communications system is used with telecommunications or private line services in violation of any of the provisions in this Tariff or in Part 68 of the Federal Communications Commission's Rules and Regulations, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees, and will notify the Customer of the violation.
The Customer shall immediately discontinue use of the defective Inside Wire and/or equipment or correct the violation and notify the Company in writing within 10 days after receipt of notice of such a violation, that the violation has been corrected.
Failure of the Customer to discontinue such use or to correct the violation and notify the Company may result in the suspension of the Customer's service until such time as the Customer com plies with the provisions of this Tariff.

Full Service Network LP

Competitive Local Exchange Carrier

G. MEANS OF CONNECTION TO THE NETWORK

The physical and electrical demarcation between Customer-provided and maintained wire and the telecommunications network is a Company-provided NID as defined in this section of the Tariff.
The Customer may connect to the Company network through the Company supplied Network Interface Device or by means described in FCC Part 68, Subpart F.

H. SPECIAL RATE DEMARCATION POINTS

The location of the RDP(s) shall be as follows:

Multi Tenant Building: MPOE of building
Single Tenant Campus: MPOE of one building on property
Multi Tenant Campus: one MPOE for each tenant
Mall/Strip Store: MPOE of the mall or strip of stores
Military Base: MPOE of one building on base for residential and official military service.

I. SECONDARY RATE DEMARCATION POINT (SRDP)

Provision of SRDP's may be initiated by the Company, in which case there will be no charge to the Customer. A Customer request for a Secondary Rate Demarcation Point shall be fully chargeable.
Where a single tenant campus or portion thereof is converted to a multi-tenant campus or otherwise subdivided, any additional Rate Demarcation Points requested or required following such conversion or subdivision shall be Customer-requested Secondary Rate Demarcation Points. The following shall apply:

a.) Charges for the provisioning of the SRDP are developed on the individual circumstances of each case.
b.) Once an SRDP has been provisioned, the same conditions that apply to the primary RDP shall also apply to the SRDP. This includes Company provided maintenance up to the SRDP, including the NID
c.) Reinforcement and rearrangement of facilities on the Customer's side of the SRDP will be at the Customer's expense.

J. NO COMPANY LIABILITY FOR PREMESIS WORK

IN NO EVENT, SHALL COMPANY, ITS AFFILIATED COMPANIES, THEIR EMPLOYEES, AGENTS AND CONTRACTORS, HAVE ANY LIABILITY FOR LOSS (INCLUDING LOSS OF INCOME OR DATA), NOR FOR ANY DAMAGES, SPECIAL DAMAGES, INDIRECT DAMAGES, INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES RESULTING FROM THE PROVISION OF OR FAILURE TO PROVIDE PREMESIS WORK OR FROM ANY FAULT, FAILURE, DEFECT OR DEFICIENCY IN ANY SERVICE, LABOR, MATERIAL, WORK OR PRODUCT FURNISHED IN CONNECTION WITH PREMESIS WORK (SUCH AS, BUT NOT LIMITED TO, SERVICE OUTAGES AND ANY LOSS OF USE OF WIRING, JACKS OR EQUIPMENT BEYOND THE JACK, AND ANY DAMAGES RESULTING THEREFROM). THESE LIMITATIONS OF AND EXCLUSIONS FROM LIABILITY SHALL APPLY REGARDLESS OF WHETHER A CLAIM OR REMEDY IS SOUGHT IN CONTRACT, TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), OR OTHERWISE, EVEN IF COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH CLAIM OR DAMAGES.